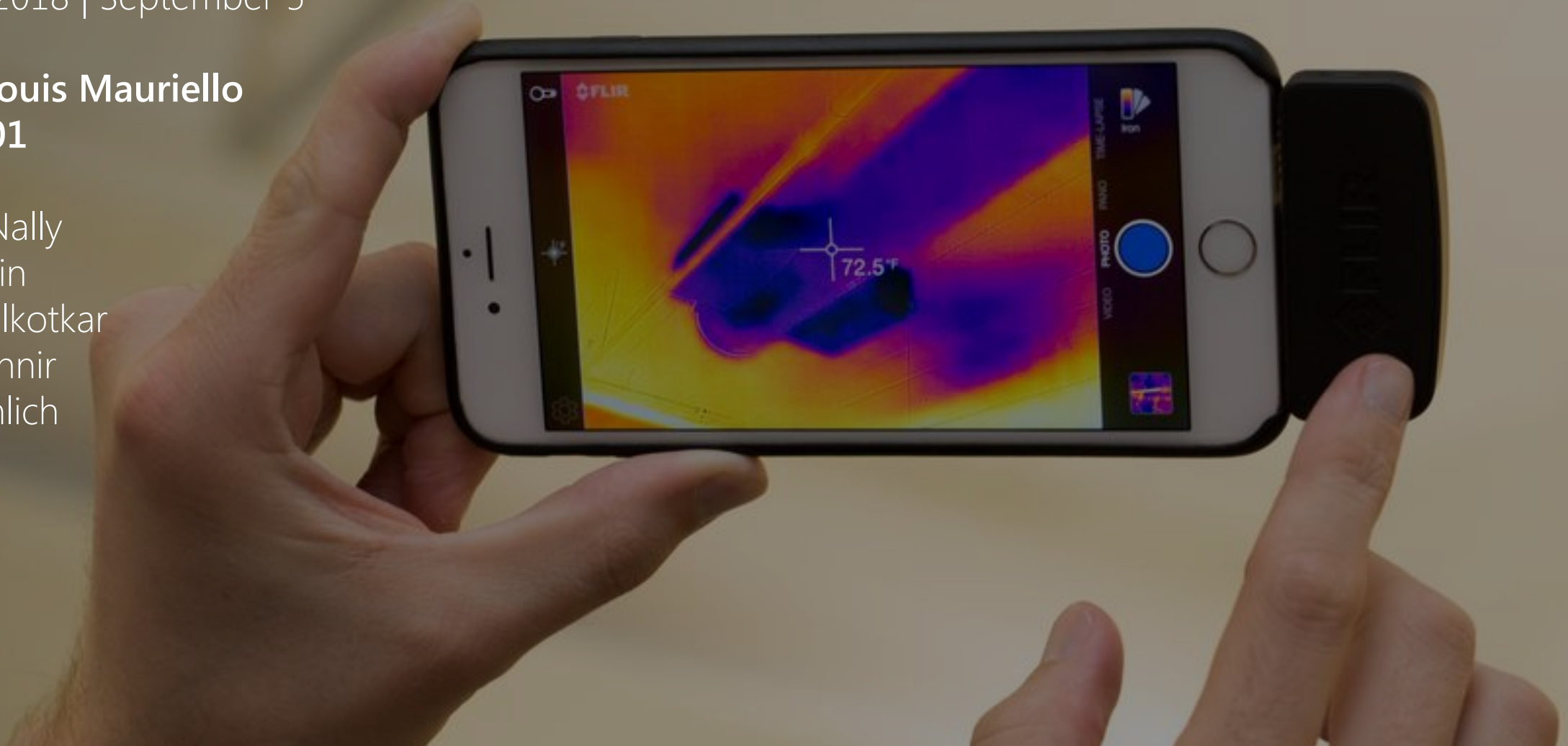


A Large-Scale Analysis of YouTube Videos Depicting Everyday Thermal Camera Use

MobileHCI 2018 | September 5th

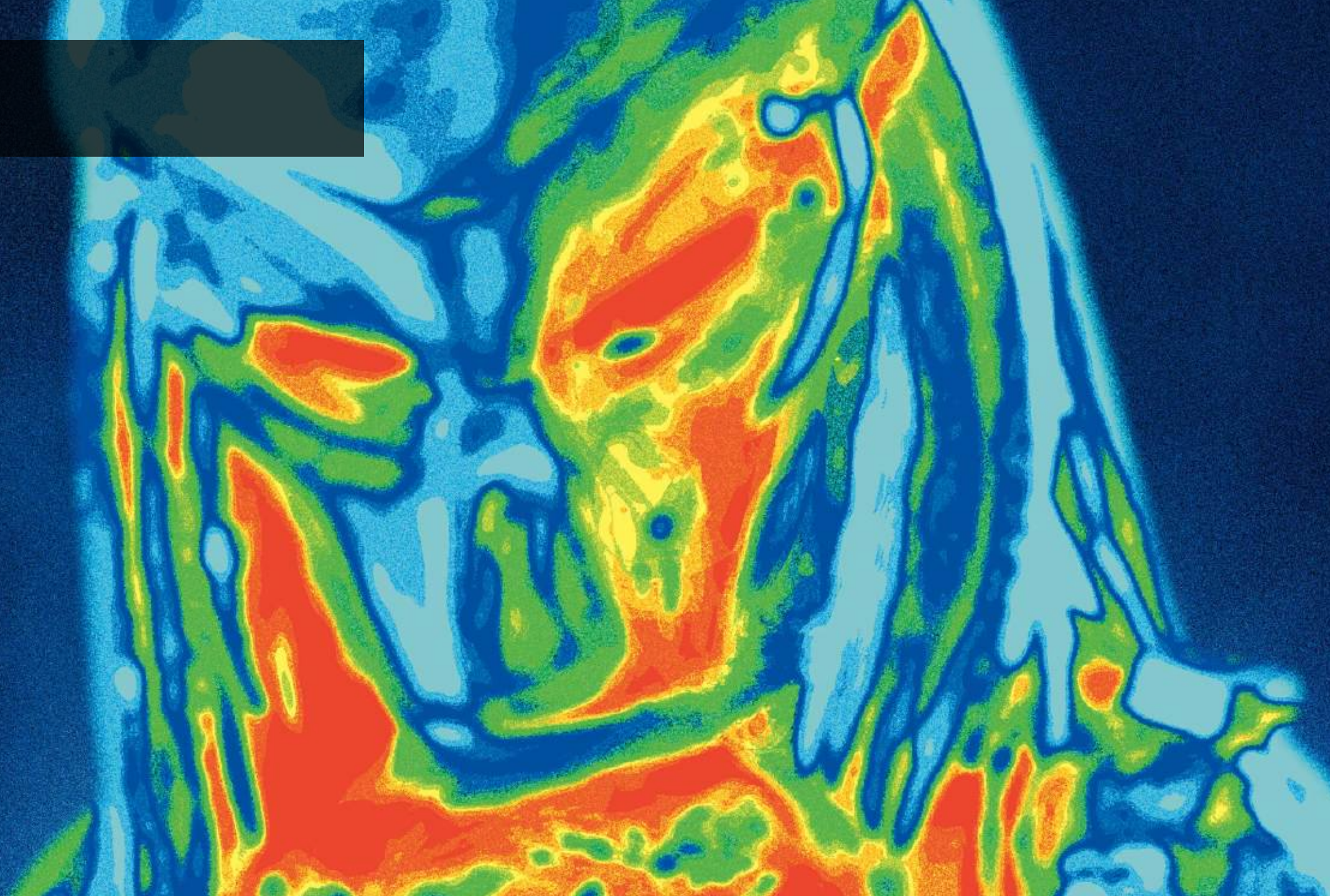
Matthew Louis Mauriello
@mattm401

Brenna McNally
Cody Buntain
Sapna Bagalkotkar
Samuel Kushnir
Jon E. Froehlich



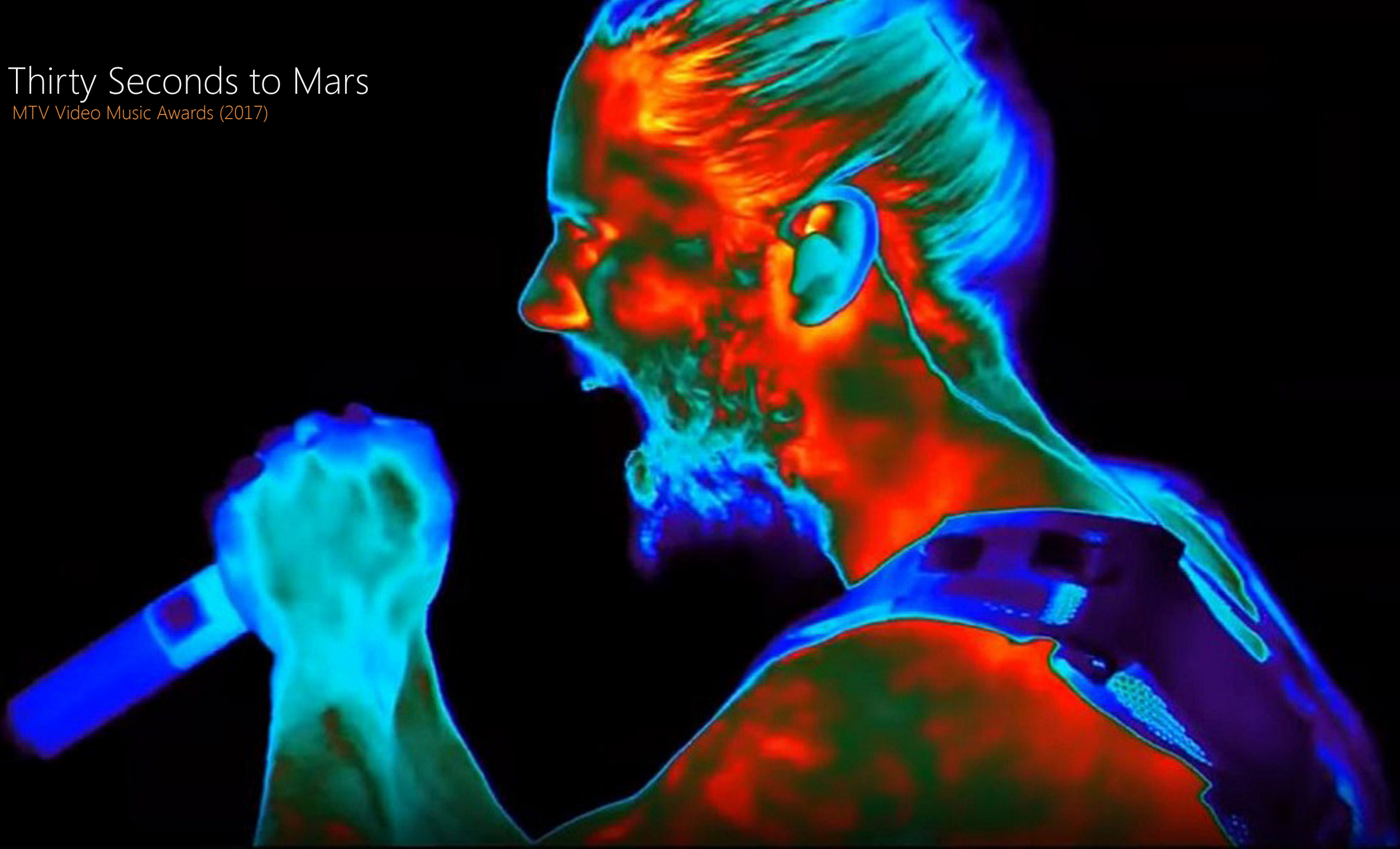
Predator

20th Century Fox (1987)



Thirty Seconds to Mars

MTV Video Music Awards (2017)



Thermal Cameras



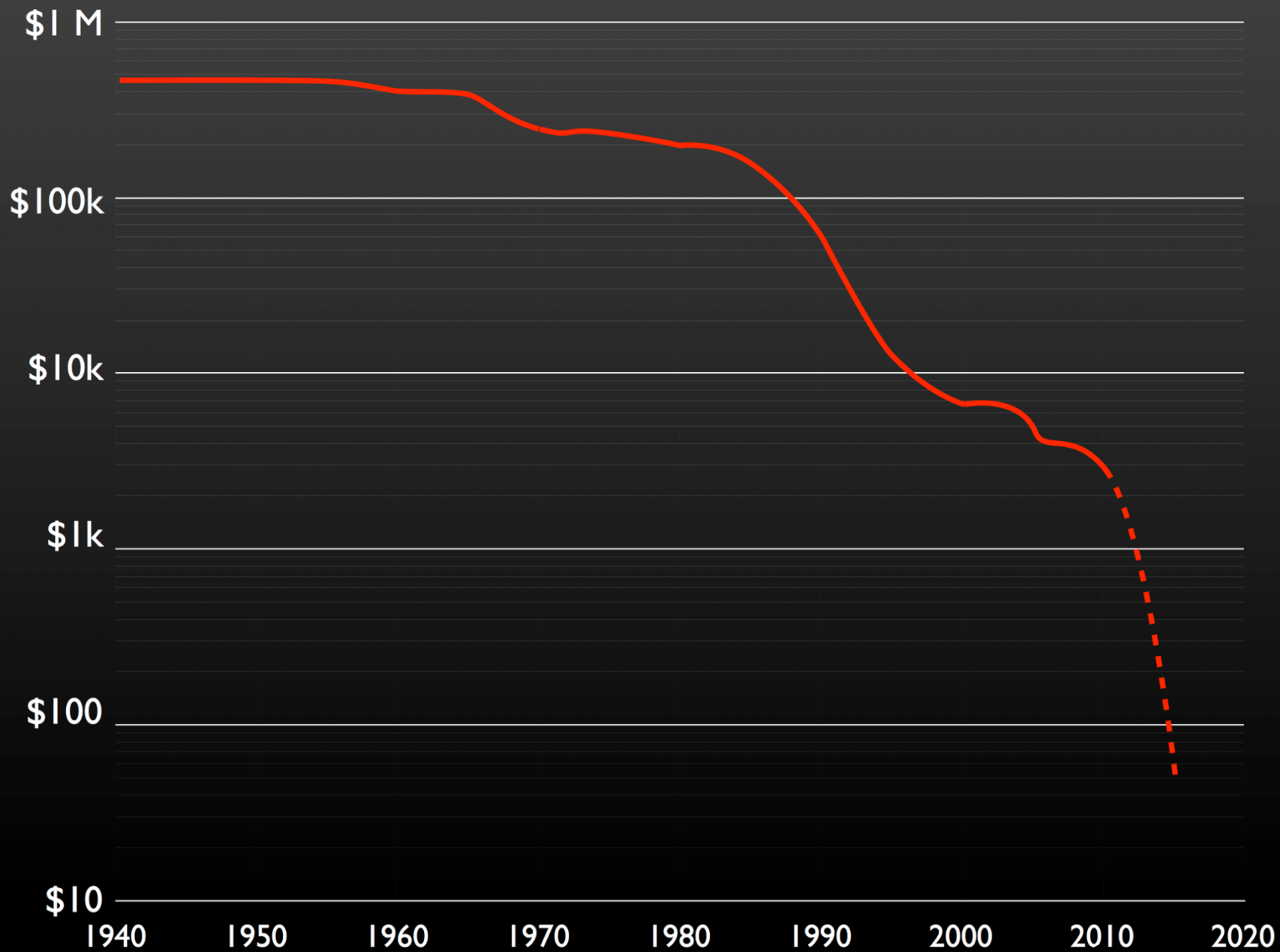
- Thermal cameras (or infrared cameras) detect electromagnetic radiation with lower frequencies than visible light (*i.e.*, infrared frequencies)
- All objects above absolute zero emit infrared radiation, so thermal cameras can 'see' in the dark without external illumination.
- The amount of radiation emitted by an object increases with temperature, so thermal cameras can also measure heat.

Commercial Cameras

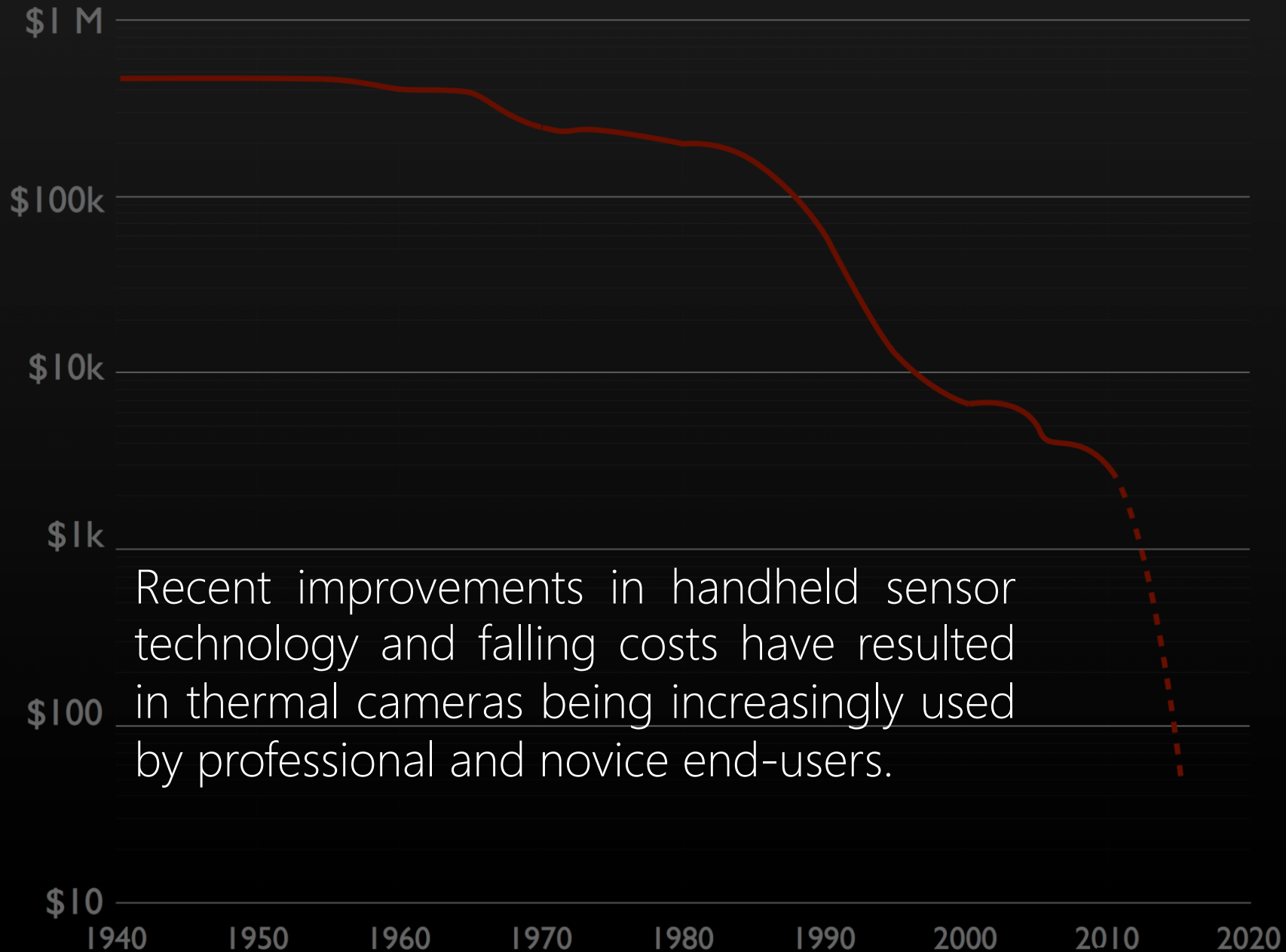
FLIR (1960)



COST OF INFRARED SENSING TECHNOLOGY



COST OF INFRARED SENSING TECHNOLOGY



Recent improvements in handheld sensor technology and falling costs have resulted in thermal cameras being increasingly used by professional and novice end-users.

FLIR ONE

Thermal imaging device for your iPhone 5/5s.

\$249.99



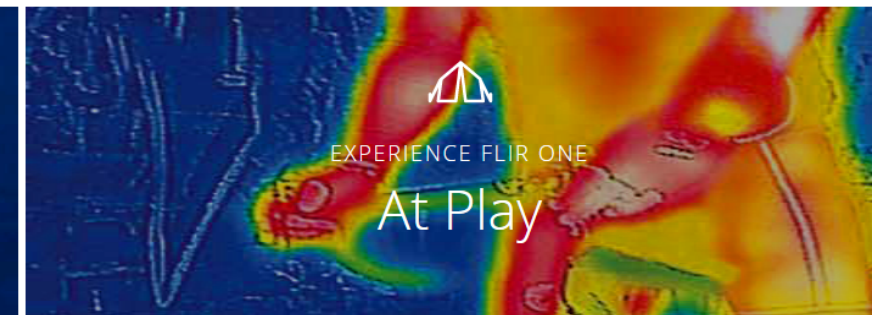
WATCH THE VIDEO

LAUNCH SIMULATOR

BUY NOW



POPULAR SCIENCE TOP TEN BEST FOR APRIL



Win a second FLIR ONE. The perfect gift for a friend.



FLIR Approved Applications

In addition to the official FLIR apps, we've built a showcase of the best of breed apps written for the FLIR ONE. When your app achieves FLIR Approved App status, it will automatically be added to the gallery.



Featured App Boat Beacon for FLIR ONE

by PacketMariner

Boat Beacon uses AIS to show the positions of ships around you when at sea including bearing and distance and closest point of approach (CPA). It also has a Marker button (MOB) which you can use to mark a spot and track its location. Boat Beacon's Augmented Reality view shows the ship positions, a thermal view, and MOB overlaid on the live Camera View.

The Apps listed on this page have been reviewed and approved by FLIR and have been given the "FLIR Approved" status, which is verification that the App conforms to FLIR's corporate guidelines and policies for appropriate content and user experience. FLIR does not review the App for compliance with Intellectual Property rights, safety, or other potential factors that may result in liability to the Developer, thus FLIR disclaims any and all liability that may arise through a third party's use of the App or whether the App will meet any quality standard or level of merchantability.

FLIR ONE App

Provides a simple user interface with a variety of functions for operating your new FLIR ONE device.



FLIR Approved Apps

What does FLIR Approved app mean and what's the process for getting an app approved? Find out here ▶

FLIR Certified Developer Program

FLIR Certified Developers are trained by FLIR on thermal imaging and FLIR ONE developer tools. Want to become one of the elite certified developers? Learn more on the process ▶

iPhone Apps iPad Apps **Android Apps**

Apps for Android



Baby Monitor for FLIR ONE

by Mobile Toys & Tools

This application monitors your baby during sleep and raises alarm if he/she is out of rectangular Region of Interest defined by you.



CompassEye with FLIR

by Electric Pocket

A Professional Bearing Compass designed to help navigate at sea and used much like a pair of Compass Binoculars. When held vertically it shows the real-time camera view with a compass, bearings and artificial horizon overlaid, when flat it shows a real time map centred on where you are with the bearings and compass overlaid.



NovaVision

by NovaCoast

NovaVision utilizes the thermal image processing from the FLIR One to create thermal goggles for the user. The screen is divided in half and each half contains an image view, where the content comes directly from the FLIR One.



Remote Thermal Cam f. FLIR ONE

by Sven Killig

Remote Thermal Cam is a useful Android app that lets you use Your FLIR ONE as a Webcam for Your PC by sending an MJPEG stream to a SmartCam server via WIFI.



Thermal Camera for FLIR ONE

by Georg Friedrich

Thermal Camera uses the Flir One v2 to display a live infrared image. To achieve this task it uses its own render mechanism, that uses the 14bit raw data from the Flir SDK. Due to the nature of this implementation it can add new features, which are Flir independent.



Thermori-on

by molfydub

Thermori-on is a thermal musical instrument, inspired by the "Teneri-on", and using your FLIR thermal imaging camera.



ThermoVisual Motion Detector

by Mobile Toys & Tools

ThermoVisual Motion Detector (TVMD) is an intelligent, easy to use application that detects thermal and/or visual motion or changes automatically by using FLIR ONE infrared camera.



Thermal Paint for FLIR ONE

by Whale Tale Games

With Thermal Paint you can draw areas of the thermal image on top of the aligned visible-light image from the FLIR One. Highlight important areas of an image, or get creative and create unique works of art.



RELATED WORK: PREVIOUS STUDIES OF THERMAL CAMERA END-USERS



RELATED WORK: PREVIOUS STUDIES OF THERMAL CAMERA END-USERS

Understanding the Role of Thermography in Energy Auditing: Current Practices and the Potential for Automated Solutions

Matthew Louis Mauriello¹, Leyla Norooz², Jon E. Froehlich¹
Makeability Lab | Human-Computer Interaction Lab (HCIL)
Department of Computer Science¹, College of Information Studies²
University of Maryland, College Park
{mattm401, leylan, jonf}@umd.edu

ABSTRACT

The building sector accounts for 41% of primary energy consumption in the US, contributing an increasing portion of the country's carbon dioxide emissions. With recent sensor improvements and falling costs, auditors are increasingly using thermography—infrared (IR) cameras—to detect thermal defects and analyze building efficiency. Research in *automated* thermography has grown commensurately, aimed at reducing manual labor and improving thermal models. Though promising, we could find no prior work exploring the professional auditor's perspectives of thermography or reactions to emerging automation. To address this gap, we present results from two studies: a semi-structured interview with 10 professional energy auditors, which includes design probes of five automated thermography scenarios, and an observational case study of a residential audit. We report on common perspectives, concerns, and benefits related to thermography and summarize reactions to our automated scenarios. Our findings have implications for thermography tool designers as well as researchers working on automated solutions in robotics, computer science, and engineering.

Author Keywords

Energy audits; thermography; robotics; formative inquiry; design probes; Sustainable HCI; human-robotic interaction

ACM Classification Keywords

H.5.m. Information interfaces and presentation (e.g., HCI)

INTRODUCTION

The building sector accounts for 41% of primary energy consumption in the US, far more than any other sector, and contributes an increasing portion of total carbon dioxide emissions—40% in 2009 compared to 33% in 1980 [46]. One reason for these high emissions is building age. Residential buildings, for example, constitute 95% of all buildings in the US and are on average over 50 years old [51]. Most were constructed using energy inefficient

Permission to make digital or hard copies of all or part of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. Copyrights for components of this work owned by others than ACM must be honored. Abstracting with credit is permitted. To copy otherwise, to republish, to post on servers or to redistribute to lists, requires prior specific permission and/or a fee. Request permissions from permissions@acm.org.
CHI 2015, April 18 - 23 2015, Seoul, Republic of Korea
Copyright is held by the owner/author(s). Publication rights licensed to ACM. ACM 978-1-4503-3146-6/15/04...\$15.00
<http://dx.doi.org/10.1145/2702123.2702528>

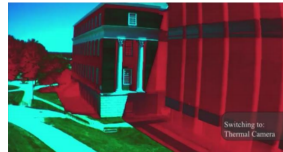


Figure 1: We developed five automated thermography scenarios inspired by the research literature (e.g. [6,10,35,41]) to help elicit reactions to envisioned automated solutions. Above, a screen capture from our unmanned aerial vehicle (UAV) design probe. See supplementary video.

designs and their materials have degraded over time. To address these issues, renovations and retrofits of existing building stock has become a pressing need. The US Department of Energy (DOE), for example, has set a goal of reducing housing energy use by up to 70% [37].

As a response, professional energy auditing has seen a resurgence of interest [25,39]. Audits help identify building inefficiencies through walk-through inspections, on-site measurements, and computer simulations [45]. The DOE recommends home energy audits because of their impact on reducing energy usage (e.g., 5-30% reductions in monthly utility bills) and increasing structural safety [49]. With recent improvements in handheld sensor technology and falling costs, auditors are increasingly using thermography—infrared (IR) scanning with thermal cameras—to detect thermal defects and air leakage [2,8,28,47].

Work in *automated* thermography has also grown markedly in the past three years, encompassing disciplines from computer science and robotics to environmental and civil engineering. Researchers have primarily explored technical approaches for automatically transforming thermal images into higher fidelity 3D representations of buildings [17,20,29,31,38] and employing robots for data collection [6,10,13,30,35,41]. However, user studies of these tools have not been performed. And while some work exists on examining client reactions to thermography in general (e.g., [18,25]), perceptions of thermography use from the *auditor's* perspective has received little attention. As the primary users of thermography, this perspective is important both to the design of current thermal scanners

Professional Building Thermography
Mauriello *et al.* CHI2015



RELATED WORK: PREVIOUS STUDIES OF THERMAL CAMERA END-USERS

Understanding the Role of Thermography in Energy Auditing: Current Practices and the Potential for Automated Solutions

Matthew Louis Mauriello¹, Leyla Norooz², Jon E. Froehlich¹
Makeability Lab | Human-Computer Interaction Lab (HCIL)
Department of Computer Science¹, College of Information Studies²
University of Maryland, College Park
{mattm401, leylan, jonf}@umd.edu

ABSTRACT

The building sector accounts for 41% of primary energy consumption in the US, contributing an increasing portion of the country's carbon dioxide emissions. With recent sensor improvements and falling costs, auditors are increasingly using thermography—infrared (IR) cameras—to detect thermal defects and analyze building efficiency. Research in *automated* thermography has grown commensurately, aimed at reducing manual labor and improving thermal models. Though promising, we could find no prior work exploring the professional auditor's perspectives of thermography or reactions to emerging automation. To address this gap, we present results from two studies: a semi-structured interview with 10 professional energy auditors, which includes design probes of five automated thermography scenarios, and an observational case study of a residential audit. We report on common perspectives, concerns, and benefits related to thermography and summarize reactions to our automated scenarios. Our findings have implications for thermography tool designers as well as researchers working on automated solutions in robotics, computer science, and engineering.

Author Keywords

Energy audits; thermography; robotics; formative inquiry; design probes; Sustainable HCI; human-robotic interaction

ACM Classification Keywords

H.5.m. Information interfaces and presentation (e.g., HCI)

INTRODUCTION

The building sector accounts for 41% of primary energy consumption in the US, far more than any other sector, and contributes an increasing portion of total carbon dioxide emissions—40% in 2009 compared to 33% in 1980 [46]. One reason for these high emissions is building age. Residential buildings, for example, constitute 95% of all buildings in the US and are on average over 50 years old [51]. Most were constructed using energy inefficient

Permission to make digital or hard copies of all or part of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. Copyrights for components of this work owned by others than ACM must be honored. Abstracting with credit is permitted. To copy otherwise, to republish, to post on servers or to redistribute to lists, requires prior specific permission and/or a fee. Request permissions from permissions@acm.org
CHI 2015, April 18 - 23 2015, Seoul, Republic of Korea
Copyright is held by the owner/authors. Publication rights licensed to ACM. ACM 978-1-4503-3135-6/15/04...\$15.00
http://dx.doi.org/10.1145/2702123.2702528

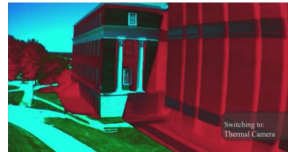


Figure 1: We developed five automated thermography scenarios inspired by the research literature (e.g. [6,10,35,41]) to help elicit reactions to envisioned automated solutions. Above, a screen capture from our unmanned aerial vehicle (UAV) design probe. See supplementary video.

designs and their materials have degraded over time. To address these issues, renovations and retrofits of existing building stock has become a pressing need. The US Department of Energy (DOE), for example, has set a goal of reducing housing energy use by up to 70% [37].

As a response, professional energy auditing has seen a resurgence of interest [25,39]. Audits help identify building inefficiencies through walk-through inspections, on-site measurements, and computer simulations [45]. The DOE recommends home energy audits because of their impact on reducing energy usage (e.g., 5-30% reductions in monthly utility bills) and increasing structural safety [49]. With recent improvements in handheld sensor technology and falling costs, auditors are increasingly using thermography—infrared (IR) scanning with thermal cameras—to detect thermal defects and air leakage [2,8,28,47].

Work in *automated* thermography has also grown markedly in the past three years, encompassing disciplines from computer science and robotics to environmental and civil engineering. Researchers have primarily explored technical approaches for automatically transforming thermal images into higher fidelity 3D representations of buildings [17,20,29,31,38] and employing robots for data collection [6,10,13,30,35,41]. However, user studies of these tools have not been performed. And while some work exists on examining client reactions to thermography in general (e.g., [18,25]), perceptions of thermography use from the *auditor's* perspective has received little attention. As the primary users of thermography, this perspective is important both to the design of current thermal scanners

Exploring Novice Approaches to Smartphone-based Thermographic Energy Auditing: A Field Study

Matthew Louis Mauriello¹, Manaswi Saha¹, Erica Brown², Jon E. Froehlich¹
Makeability Lab | Human-Computer Interaction Lab
Department of Computer Science¹, Department of Bioengineering²
University of Maryland, College Park
{mattm401, manaswi, ebrown17, jonf}@umd.edu

ABSTRACT

The recent integration of thermal cameras with commodity smartphones presents an opportunity to engage the public in evaluating energy-efficiency issues in the built environment. However, it is unclear how novice users without professional experience or training approach thermographic energy auditing activities. In this paper, we recruited 10 participants for a four-week field study of end-user behavior exploring novice approaches to semi-structured thermographic energy auditing tasks. We analyze thermographic imagery captured by participants as well as weekly surveys and post-study debrief interviews. Our findings suggest that while novice users perceived thermal cameras as useful in identifying energy-efficiency issues in buildings, they struggled with interpretation and confidence. We characterize how novices perform thermographic-based energy auditing, synthesize key challenges, and discuss implications for design.

Author Keywords

Thermography; Mobile Devices; Formative Inquiry; Field Study; Sustainable HCI; Energy Efficiency

ACM Classification Keywords

H.5.m. Information interfaces and presentation (e.g., HCI)

INTRODUCTION

Improving energy efficiency in the built environment is an important global concern [54]. In the United States, for example, buildings account for 41% of primary energy consumption—more than any other sector—and contribute an increasing portion of carbon dioxide emissions (33% in 1980 vs. 40% in 2009) [38]. To reduce consumption and emission levels, the U.S. Department of Energy (DOE) recommends conducting energy audits to help identify sources of inefficiencies and make recommendations for renovations and retrofits. Home energy audits typically identify improvements that lead to 5-30% reductions in utility use [64]. Energy audit requirements are increasingly becoming part of city legislation [4] and building

Permission to make digital or hard copies of all or part of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. Copyrights for components of this work owned by others than ACM must be honored. Abstracting with credit is permitted. To copy otherwise, to republish, to post on servers or to redistribute to lists, requires prior specific permission and/or a fee. Request permissions from Permissions@acm.org
CHI 2017, May 06-11, 2017, Denver, CO, USA
© 2017 ACM. ISBN 978-1-4503-4655-9/17/05...\$15.00
DOI: http://dx.doi.org/10.1145/3025453.3025471

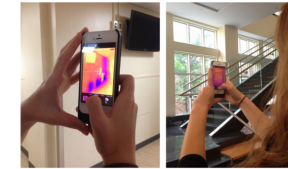


Figure 1: Smartphone-based thermal cameras present an opportunity to engage novice users in thermographic energy auditing activities, which could increase engagement in efficiency initiatives.

certification programs [37,62]. In response, interest in professional energy auditing has increased [35,52].

Professional energy auditors assess buildings using an array of diagnostic tests. With improvements in handheld infrared sensors and falling costs, auditors have been increasingly using *thermography* during energy audits [5,9,21,42]. Thermographic-based energy auditing is a data collection and a visual analytics technique that uses thermal cameras to help detect, diagnose, and document energy issues such as building defects and air leakage that produce thermal signatures (e.g., areas of missing insulation) [47,51]. Prior work has shown that including thermal imagery, or *thermograms*, in end-user reports positively influences (homeowner) retrofit decisions and conservation behaviors [29,51]. However, despite technological advances, thermographic-based energy audits remain a laborious activity requiring training and expertise [47].

Recently, thermal camera attachments have emerged for smartphones, which have begun to broaden the adoption of this technology (Figure 1) [70,71]. Marketing materials suggest diverse use, including for DIY energy audits, art and electronics projects, and outdoor recreation (e.g., see [72]). The release of smartphone-based thermal camera attachments—and even fully integrated smartphone thermal cameras [74]—has prompted the development of an increasing number of mobile apps that use and support thermography [22]. While still early, these trends foreshadow a future in which thermal cameras are ubiquitous—integrated into commodity electronics and part of a range of services and applications.

Professional Building Thermography
Mauriello *et al.* CHI2015

Novice Building Thermography
Mauriello *et al.* CHI2017



RELATED WORK: PREVIOUS STUDIES OF THERMAL CAMERA END-USERS

Understanding the Role of Thermography in Energy Auditing: Current Practices and the Potential for Automated Solutions

Matthew Louis Mauriello¹, Leyla Norooz², Jon E. Froehlich¹
Makeability Lab | Human-Computer Interaction Lab (HCIL)
Department of Computer Science¹, College of Information Studies²
University of Maryland, College Park
{mattm401, leylan, jonf}@umd.edu

ABSTRACT

The building sector accounts for 41% of primary energy consumption in the US, contributing an increasing portion of the country's carbon dioxide emissions. With recent sensor improvements and falling costs, auditors are increasingly using thermography—infrared (IR) cameras—to detect thermal defects and analyze building efficiency. Research in *automated* thermography has grown commensurately, aimed at reducing manual labor and improving thermal models. Though promising, we could find no prior work exploring the professional auditor's perspectives of thermography or reactions to emerging automation. To address this gap, we present results from two studies: a semi-structured interview with 10 professional energy auditors, which includes design probes of five automated thermography scenarios, and an observational case study of a residential audit. We report on common perspectives, concerns, and benefits related to thermography and summarize reactions to our automated scenarios. Our findings have implications for thermography tool designers as well as researchers working on automated solutions in robotics, computer science, and engineering.

Author Keywords

Energy audits; thermography; robotics; formative inquiry; design probes; Sustainable HCI; human-robotic interaction

ACM Classification Keywords

H.5.m. Information interfaces and presentation (e.g., HCI)

INTRODUCTION

The building sector accounts for 41% of primary energy consumption in the US, far more than any other sector, and contributes an increasing portion of total carbon dioxide emissions—40% in 2009 compared to 33% in 1980 [46]. One reason for these high emissions is building age. Residential buildings, for example, constitute 95% of all buildings in the US and are on average over 50 years old [51]. Most were constructed using energy inefficient

Permission to make digital or hard copies of all or part of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. Copyrights for components of this work owned by others than ACM must be honored. Abstracting with credit is permitted. To copy otherwise, to republish, to post on servers or to redistribute to lists, requires prior specific permission and/or a fee. Request permissions from permissions@acm.org
CHI 2015, April 18 - 23 2015, Seoul, Republic of Korea
Copyright is held by the owner/author(s). Publication rights licensed to ACM. ACM 978-1-4503-3146-6/15/04...\$15.00
http://dx.doi.org/10.1145/2702123.2702528

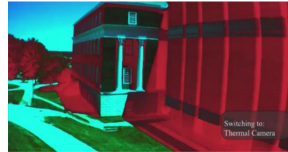


Figure 1: We developed five automated thermography scenarios inspired by the research literature (e.g. [6,10,35,41]) to help elicit reactions to envisioned automated solutions. Above, a screen capture from our unmanned aerial vehicle (UAV) design probe. See supplementary video.

designs and their materials have degraded over time. To address these issues, renovations and retrofits of existing building stock has become a pressing need. The US Department of Energy (DOE), for example, has set a goal of reducing housing energy use by up to 70% [37].

As a response, professional energy auditing has seen a resurgence of interest [25,39]. Audits help identify building inefficiencies through walk-through inspections, on-site measurements, and computer simulations [45]. The DOE recommends home energy audits because of their impact on reducing energy usage (e.g., 5-30% reductions in monthly utility bills) and increasing structural safety [49]. With recent improvements in handheld sensor technology and falling costs, auditors are increasingly using thermography—infrared (IR) scanning with thermal cameras—to detect thermal defects and air leakage [2,8,28,47].

Work in *automated* thermography has also grown markedly in the past three years, encompassing disciplines from computer science and robotics to environmental and civil engineering. Researchers have primarily explored technical approaches for automatically transforming thermal images into higher fidelity 3D representations of buildings [17,20,29,31,38] and employing robots for data collection [6,10,13,30,35,41]. However, user studies of these tools have not been performed. And while some work exists on examining client reactions to thermography in general (e.g., [18,25]), perceptions of thermography use from the *auditor's* perspective has received little attention. As the primary users of thermography, this perspective is important both to the design of current thermal scanners

Concerns about undertrained practitioners and misconceptions about thermography

Exploring Novice Approaches to Smartphone-based Thermographic Energy Auditing: A Field Study

Matthew Louis Mauriello¹, Manaswi Saha¹, Erica Brown², Jon E. Froehlich¹
Makeability Lab | Human-Computer Interaction Lab
Department of Computer Science¹, Department of Bioengineering²
University of Maryland, College Park
{mattm401, manaswi, ebrown17, jonf}@umd.edu

ABSTRACT

The recent integration of thermal cameras with commodity smartphones presents an opportunity to engage the public in evaluating energy-efficiency issues in the built environment. However, it is unclear how novice users without professional experience or training approach thermographic energy auditing activities. In this paper, we recruited 10 participants for a four-week field study of end-user behavior exploring novice approaches to semi-structured thermographic energy auditing tasks. We analyze thermographic imagery captured by participants as well as weekly surveys and post-study debrief interviews. Our findings suggest that while novice users perceived thermal cameras as useful in identifying energy-efficiency issues in buildings, they struggled with interpretation and confidence. We characterize how novices perform thermographic-based energy auditing, synthesize key challenges, and discuss implications for design.

Author Keywords

Thermography; Mobile Devices; Formative Inquiry; Field Study; Sustainable HCI; Energy Efficiency

ACM Classification Keywords

H.5.m. Information interfaces and presentation (e.g., HCI)

INTRODUCTION

Improving energy efficiency in the built environment is an important global concern [54]. In the United States, for example, buildings account for 41% of primary energy consumption—more than any other sector—and contribute an increasing portion of carbon dioxide emissions (33% in 1980 vs. 40% in 2009) [38]. To reduce consumption and emission levels, the U.S. Department of Energy (DOE) recommends conducting energy audits to help identify sources of inefficiencies and make recommendations for renovations and retrofits. Home energy audits typically identify improvements that lead to 5-30% reductions in utility use [64]. Energy audit requirements are increasingly becoming part of city legislation [4] and building

Permission to make digital or hard copies of all or part of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. Copyrights for components of this work owned by others than ACM must be honored. Abstracting with credit is permitted. To copy otherwise, to republish, to post on servers or to redistribute to lists, requires prior specific permission and/or a fee. Request permissions from Permissions@acm.org
CHI 2017, May 06-11, 2017, Denver, CO, USA
© 2017 ACM. ISBN 978-1-4503-4655-9/17/05...\$15.00
DOI: http://dx.doi.org/10.1145/3025453.3025471

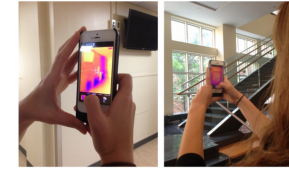


Figure 1: Smartphone-based thermal cameras present an opportunity to engage novice users in thermographic energy auditing activities, which could increase engagement in efficiency initiatives.

certification programs [37,62]. In response, interest in professional energy auditing has increased [35,52].

Professional energy auditors assess buildings using an array of diagnostic tests. With improvements in handheld infrared sensors and falling costs, auditors have been increasingly using *thermography* during energy audits [5,9,21,42]. Thermographic-based energy auditing is a data collection and a visual analytics technique that uses thermal cameras to help detect, diagnose, and document energy issues such as building defects and air leakage that produce thermal signatures (e.g., areas of missing insulation) [47,51]. Prior work has shown that including thermal imagery, or *thermograms*, in end-user reports positively influences (homeowner) retrofit decisions and conservation behaviors [29,51]. However, despite technological advances, thermographic-based energy audits remain a laborious activity requiring training and expertise [47].

Recently, thermal camera attachments have emerged for smartphones, which have begun to broaden the adoption of this technology (Figure 1) [70,71]. Marketing materials suggest diverse use, including for DIY energy audits, art and electronics projects, and outdoor recreation (e.g., see [72]). The release of smartphone-based thermal camera attachments—and even fully integrated smartphone thermal cameras [74]—has prompted the development of an increasing number of mobile apps that use and support thermography [22]. While still early, these trends foreshadow a future in which thermal cameras are ubiquitous—integrated into commodity electronics and part of a range of services and applications.

Challenges interpreting data and being confident in results

Professional Building Thermography
Mauriello et al. CHI2015

Novice Building Thermography
Mauriello et al. CHI2017

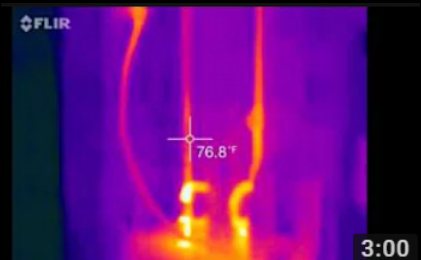
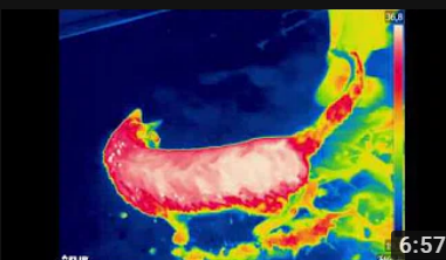
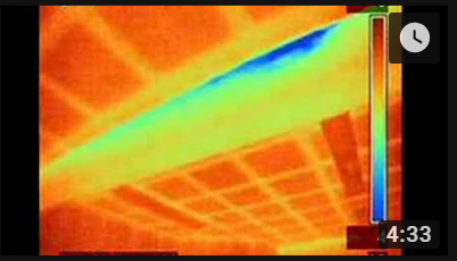
CHI'17: Reviewer 2

...Although the authors do highlight the "mission" structure as a limitation, this very specific structure heavily shapes their results...

CHI'17: Reviewer 2

...Although the authors do highlight the "mission" structure as a limitation, this very specific structure heavily shapes their results...

What valuable results might have been produced by allowing another group to freely experiment with the FLIR camera to see how much prompting is required for novices to make use of the technology and, more specifically, to see what contexts users are likely to explore?



YOUTUBE STUDY: RESEARCH QUESTIONS

- 1 What activities do novice end-users of mobile and handheld thermal cameras engage in and why?
- 2 What level of understanding about the technology is demonstrated?
- 3 How might these observations inform the design of future thermographic technologies?



RELATED WORK: DIGITAL ETHNOGRAPHY VIA YOUTUBE

CHI 2009 – Personal and Online Information

April 8th, 2009 – Boston, MA, USA

Critical Methods and User Generated Content: the iPhone on YouTube

Mark Blythe
Department of Computer Science
University of York
mblythe@cs.york.ac.uk

Paul Cairns
Department of Computer Science
University of York
pcairns@cs.york.ac.uk

ABSTRACT

Sites like YouTube offer vast sources of data for studies of Human Computer Interaction (HCI). However, they also present a number of methodological challenges. This paper offers an example study of the initial reception of the iPhone 3G through YouTube. It begins with a quantitative account of the overall shape of the most frequently viewed returns for an "iPhone 3G" search. A content analysis of the first hundred videos then explores the returns categorized by genre. Comments on the most popular video "Will It Blend?" are analyzed using grounded theory. It is argued that social science methods are not sufficient for a rich understanding of such material. The paper concludes with an analysis of "Will it Blend?" that draws on cultural and critical theory. It is argued that a multi-methodological approach is necessary to exploit such data and also to address the challenges of next generation HCI.

ACM Classification Keywords

H5.m. Information interfaces and presentation (e.g., HCI); Miscellaneous.

Author Keywords

Critical Theory, User Experience, User Generated Content, Research Methods, Green HCI, iPhone, YouTube.

INTRODUCTION: DATA GOLDMINES

User generated content on sites such as YouTube, Facebook and MySpace offer researchers in many fields unprecedented access to new forms of primary data. YouTube is already being used to critique and review new releases of technology. The launch of new or updated products is followed almost immediately by posts of commentaries and reviews. Often these amateur film makers are engaged in informal usability testing. But there

are also less direct responses to new technologies in the form of reflective vlogs or satires. Often these videos receive thousands of comments providing another source of easily collected data.

Such material could provide a rich resource to inform research and design. However, both the quantity and the quality of this material present challenges for using it in a meaningful way. Because the sites are dynamic and update constantly it is certainly impossible to be exhaustive. To use such material as a research resource requires new and perhaps unfamiliar methods.

The speed of recent technological change has led to almost equally dramatic transformations in the study of HCI. There have been turns to fun and enjoyment (e.g. 5), experience design [e.g. 22], cultural or reflective design [e.g. 1, 3, 25] semiotic design [e.g. 12] and aesthetics [e.g. 6]. Each of these areas has brought HCI into contact with cultural and critical studies. Cultural and critical studies have engaged with the problems now confronting HCI for a very long time. Increasingly, HCI is finding value in these traditions (e.g. 3, 4, 6, 12, 24, 25). This paper draws on methods from both social science and critical theory to consider YouTube posts following the launch of the iPhone 3G on the 11 of July 2008.

iPhone Street Preacher

At the Apple store in New York City a queue of people waiting to buy a new iPhone are berated by a street preacher. "You people should use your brain more wisely!" he yells. "And spend money on something important!" [16]. The film is made from within the queue and most of the people seem amused rather than threatened. Someone suggests he can afford it "You're damn right I can afford it!" the bleach blonde preacher yells. A dog starts barking at him, he tells it to shut up and moves to a different spot to pray and read aloud from the Book of Revelations.

This video is one of the thousands posted to YouTube and returned under a search for "iPhone 3G" in the second week of July 2008. Among just ten comments posted below the clip is one saying that he is proud to be the man who owns the dog. Another writes "Don't spend your money on the new iPhone! Spend it on glowing hair bleach!". Another suggests it would be funnier to "prank people" when the

Permission to make digital or hard copies of all or part of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. To copy otherwise, or republish, to post on servers or to redistribute to lists, requires prior specific permission and/or a fee.
CHI 2009, April 6-9, 2009, Boston, MA, USA.
Copyright 2009 ACM 978-1-60558-246-7/09/04...\$5.00

Specific Technology
Blythe & Cairns 2009

CHI 2012, May 5–10, 2012, Austin, Texas, USA

Cooking Together: A Digital Ethnography

Jeni Paay
Aalborg University
Selma Lagerlofs Vej 300
9220 Aalborg East, Denmark
jeni@cs.aau.dk

Jesper Kjeldskov
Aalborg University
Selma Lagerlofs Vej 300
9220 Aalborg East, Denmark
jesper@cs.aau.dk

Mikael B. Skov
Aalborg University
Selma Lagerlofs Vej 300
9220 Aalborg East, Denmark
dubois@cs.aau.dk

Kenton O'Hara
Microsoft Research
7 J J Thompson Ave
Cambridge CB3 0FB, UK
oharakenton@gmail.com

Copyright is held by the author/owner(s).
CHI'12, May 5–10, 2012, Austin, Texas, USA.
ACM 978-1-4503-1016-1/12/05.

Specific Activities
Paay *et al.* 2012

Analyzing User-Generated YouTube Videos to Understand Touchscreen Use by People with Motor Impairments

Lisa Anthony
UMBC Information Systems
1000 Hilltop Circle
Baltimore MD 21250 USA
lanthony@umbc.edu

Yujin Kim
College of Information Studies
University of Maryland
College Park MD 20742 USA
ykim7710@umd.edu

Leah Findlater
College of Information Studies
University of Maryland
College Park MD 20742 USA
leahkf@umd.edu

ABSTRACT

Most work on the usability of touchscreen interaction for people with motor impairments has focused on lab studies with relatively few participants and small cross-sections of the population. To develop a richer characterization of use, we turned to a previously untapped source of data: YouTube videos. We collected and analyzed 187 non-commercial videos uploaded to YouTube that depicted a person with a physical disability interacting with a mainstream mobile touchscreen device. We coded the videos along a range of dimensions to characterize the interaction, the challenges encountered, and the adaptations being adopted in daily use. To complement the video data, we also invited the video uploaders to complete a survey on their ongoing use of touchscreen technology. Our findings show that, while many people with motor impairments find these devices empowering, accessibility issues still exist. In addition to providing implications for more accessible touchscreen design, we reflect on the application of user-generated content to study user interface design.

Author Keywords

Touchscreen; motor impairments; physical disabilities; assistive technology; YouTube; iPad; iPhone.

ACM Classification Keywords

H.5.m. Information interfaces and presentation (e.g., HCI); Miscellaneous; K.4.2. Computers and society; Social issues – assistive technologies for persons with disabilities.

INTRODUCTION

Mainstream mobile devices are becoming an important means of daily technology interaction for many people with disabilities. Such devices are being used, for example, by users with visual impairments to navigate unfamiliar areas [24], by older adults with limited mobility as a communication channel to family and caregivers for greater independence [1], or by hearing-impaired users to communicate without expensive, specialized TTY (teletype) hardware [28]. Most newer mobile devices, however, offer touchscreen interaction that may be

Permission to make digital or hard copies of all or part of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. To copy otherwise, or republish, to post on servers or to redistribute to lists, requires prior specific permission and/or a fee.
CHI 2012, April 27–May 2, 2012, Paris, France.
Copyright © 2012 ACM 978-1-4503-1899-0/12/04...\$15.00



Figure 1. Examples of unconventional touchscreen use being adopted by people with physical disabilities: (a) a user with a hand prosthesis demonstrates unlocking; (b) nose input with an iPhone.

particularly problematic for people with physical disabilities. Research on touchscreen interface design for users with physical disabilities has been largely limited to lab studies with relatively few participants [3,6,10,16,31], or to small interview studies [20]. Moreover, even less attention has been paid to subpopulations such as children.

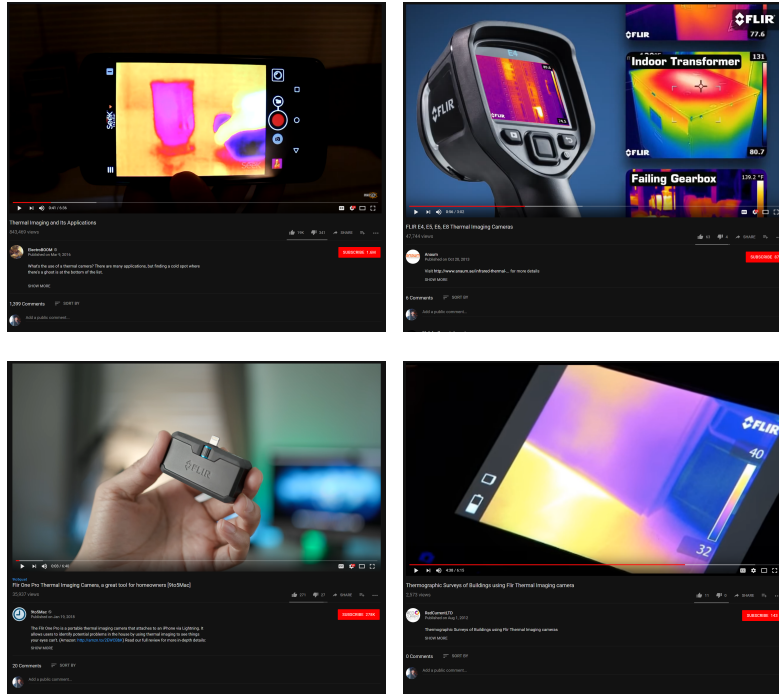
To develop a richer characterization of how people with physical disabilities are adopting touchscreen devices, we turned to a previously untapped source of data: YouTube videos. We collected and analyzed 187 non-commercial videos uploaded to YouTube that depicted a person with a physical disability interacting with a mobile touchscreen device. In analyzing the videos, we asked questions such as: What are these touchscreen devices being used for on a daily basis? How well do they work out of the box, or how poorly? What adaptations are users making to improve accessibility? We coded the videos along a range of subjective and objective dimensions designed to characterize the interaction and to identify any challenges or adaptations we witnessed. To complement the videos themselves, we also invited the video uploaders to complete a survey on their opinions and use of touchscreen technology in their daily lives.

Our results show that, while many people with physical disabilities find touchscreen devices empowering, accessibility challenges still exist. We observed a range of interaction styles and use cases, from interaction with one's foot or nose or with a prosthesis (Figure 1) to interacting while lying down or, particularly with children, using arm or leg slings for support. Specific breakdowns were evident, such as challenges of multitouch interaction. We also observed a range of physical device adaptations, including

Specific Populations
Anthony *et al.* 2013



STUDY METHOD: TWO-PART STUDY



Part One:
Dataset Generation &
Qualitative Coding

UNIVERSITY OF MARYLAND MAKEABILITY LAB HCIL YouTube Thermography Survey

Experience on YouTube

Here, we would like to discuss your experience making videos featuring thermographic content for YouTube.

12. What types of thermal videos have you uploaded to YouTube?

- Product Review (i.e., videos that focus on reviewing a thermal camera and its specifications)
- Unboxing (i.e., videos that focus on taking a thermal camera out of its box for the first time)
- Personal Experiments or Play (i.e., videos posted "for fun")
- Wildlife or Nighttime Observation
- Educational, Instructional, or Demonstration Video (i.e., videos designed to educate the viewer)
- Advertisement or Promotion of a Product or Service
- Other (please specify)

13. Why do you upload and share your thermographic videos? Please explain.

Part Two:
Online Survey of
Content Creators

STUDY METHOD: TWO-PART STUDY

Part One:
Dataset Generation &
Qualitative Coding

UNIVERSITY OF MARYLAND MAKEABILITY LAB HCIL YouTube Thermography Survey

Experience on YouTube

Here, we would like to discuss your experience making videos featuring thermographic content for YouTube.

12. What types of thermal videos have you uploaded to YouTube?

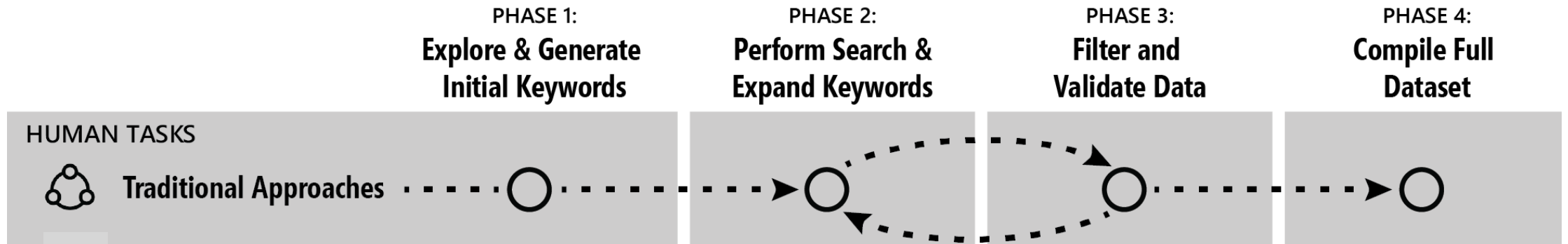
- Product Review (i.e., videos that focus on reviewing a thermal camera and its specifications)
- Unboxing (i.e., videos that focus on taking a thermal camera out of its box for the first time)
- Personal Experiments or Play (i.e., videos posted "for fun")
- Wildlife or Nighttime Observation
- Educational, Instructional, or Demonstration Video (i.e., videos designed to educate the viewer)
- Advertisement or Promotion of a Product or Service
- Other (please specify)

13. Why do you upload and share your thermographic videos? Please explain.

Part Two:
Online Survey of
Content Creators

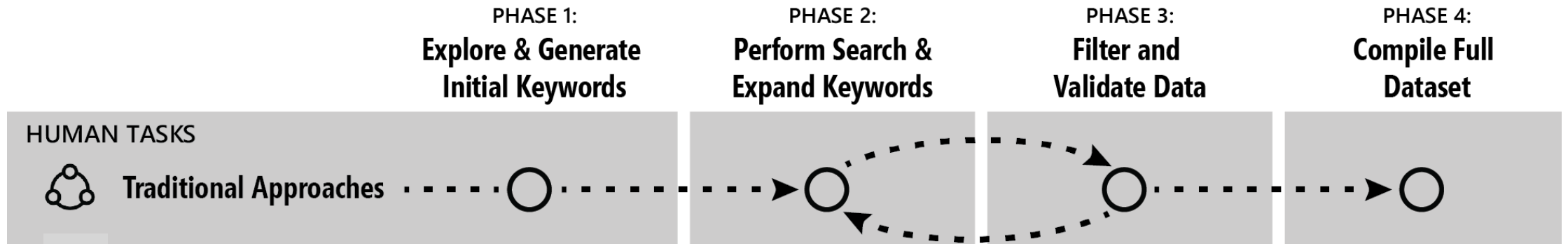


STUDY METHOD: DATASET GENERATION





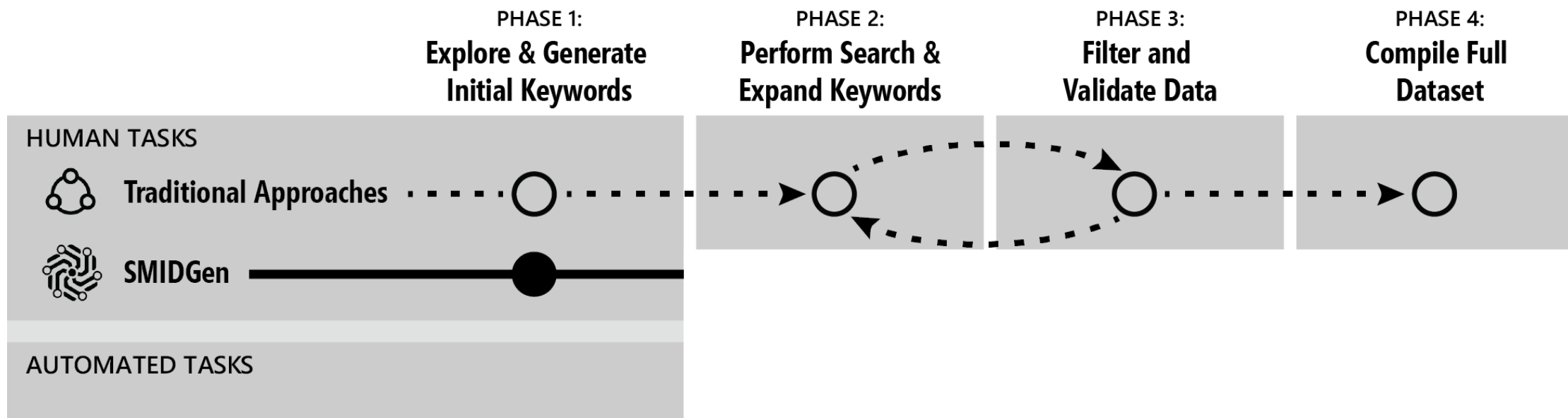
STUDY METHOD: DATASET GENERATION



Problem:

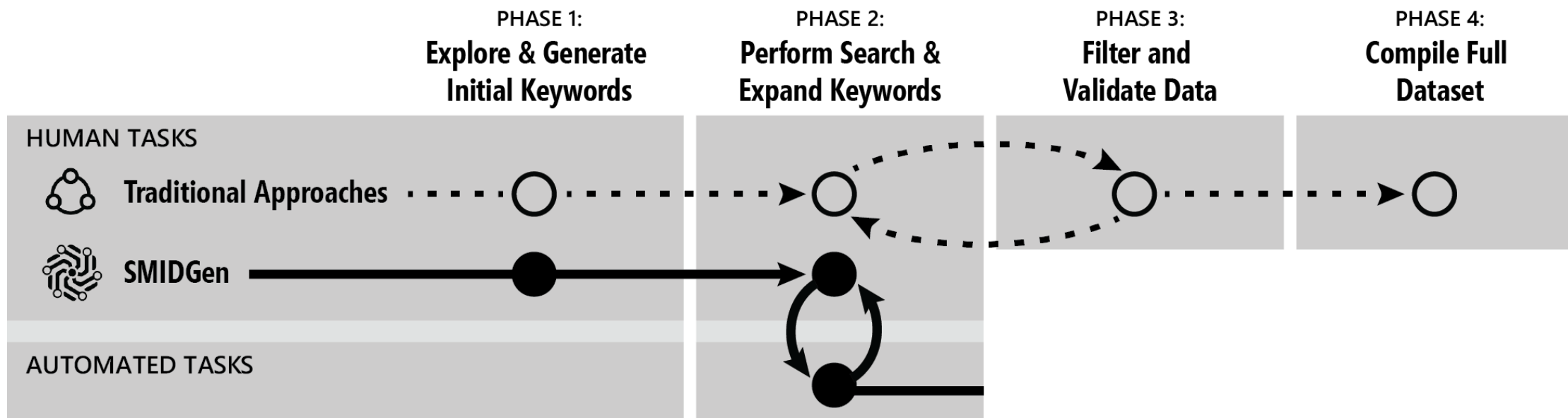
A search for "Thermal Camera" in July of 2017 resulted in over 1 million videos since 2005 compared to the 169 videos that resulted from "Cooking Together" in November of 2010.

STUDY METHOD: DATASET GENERATION



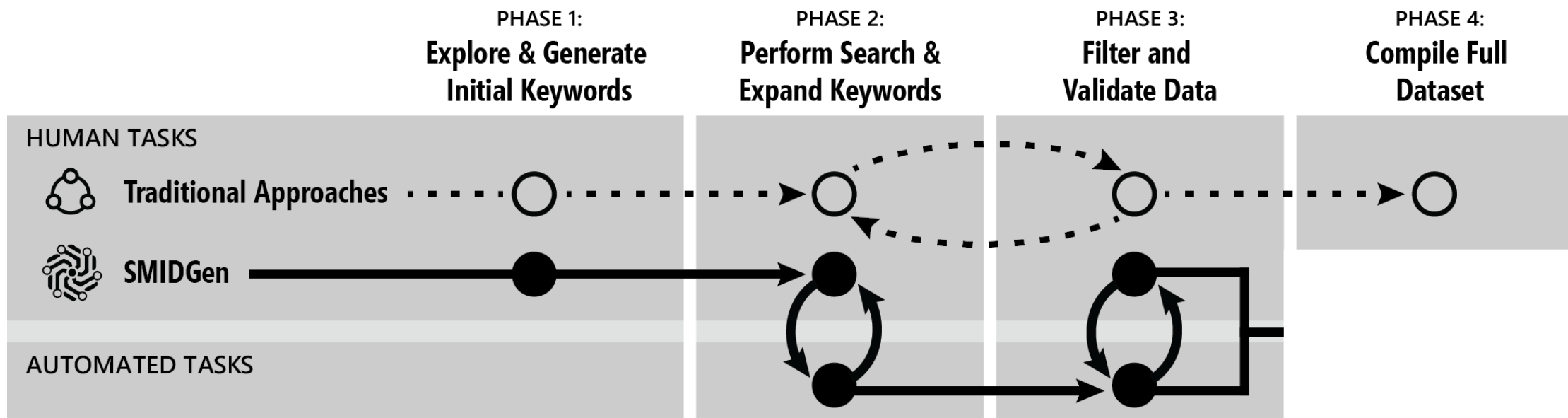
Phase 1: Explore videos on YouTube and generate initial keyword list.

STUDY METHOD: DATASET GENERATION



Phase 2: Perform searches. Then, apply Kullback-Leibler Divergence (KLD) and Word Co-Occurrence query expansion methods to generate new terms. Perform more searches.

STUDY METHOD: DATASET GENERATION



Phase 3: Label a subset of data to train machine learning classifiers for filtering, then infer document labels on unseen videos.



STUDY METHOD: DATASET GENERATION

Step	Terms
Step 1: Initial Keywords	infrared, lepton, thermal, thermal camera, thermal image, thermal imaging, thermography
Step 2: Expanded Keywords	breast thermography, flir lepton, flir one, flir thermal, imaging camera, infrared camera, infrared thermography, night vision, seek thermal, thermal imager
Step 3: Iterated Codebook	everyday use, product review, news coverage, unboxing, professional demo, advertisement, off topic

Average IRR across codes in Step 3 was 0.69 (SD=0.09)



STUDY METHOD: DATASET GENERATION

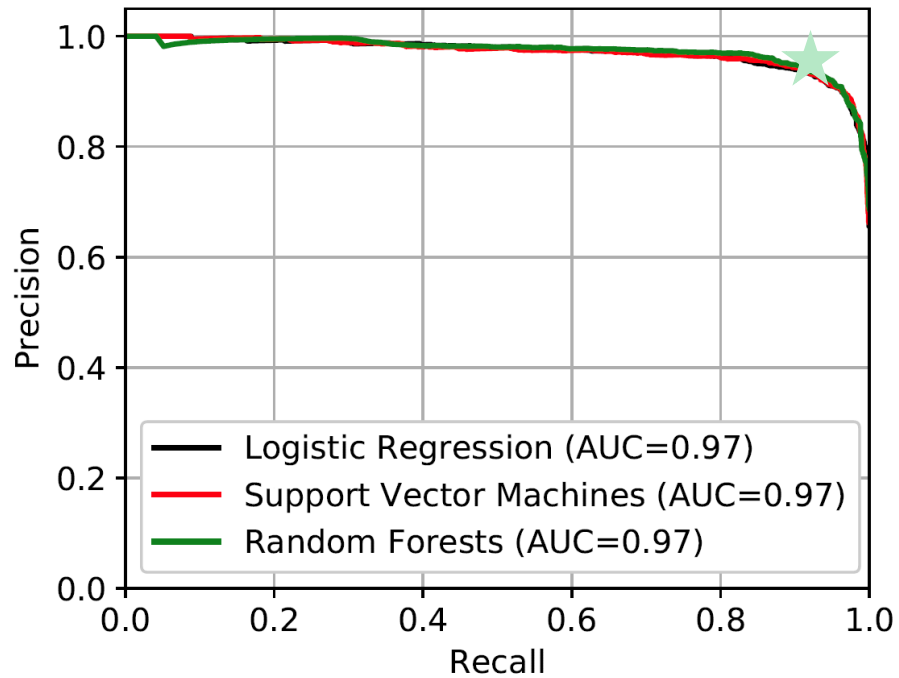
Step	Terms
Step 1: Initial Keywords	infrared, lepton, thermal, thermal camera, thermal image, thermal imaging, thermography
Step 2: Expanded Keywords	breast thermography, flir lepton, flir one, flir thermal, imaging camera, infrared camera, infrared thermography, night vision, seek thermal, thermal imager
Step 3: Iterated Codebook	everyday use, product review, news coverage, unboxing, professional demo, advertisement, off topic

Average IRR across codes in Step 3 was 0.69 (SD=0.09)

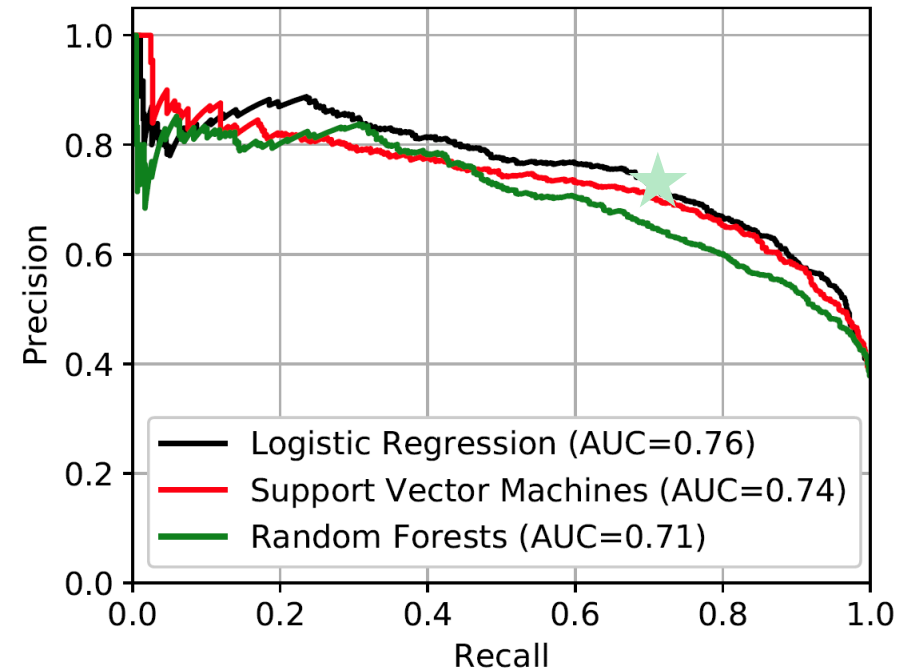


STUDY METHOD: DATASET GENERATION

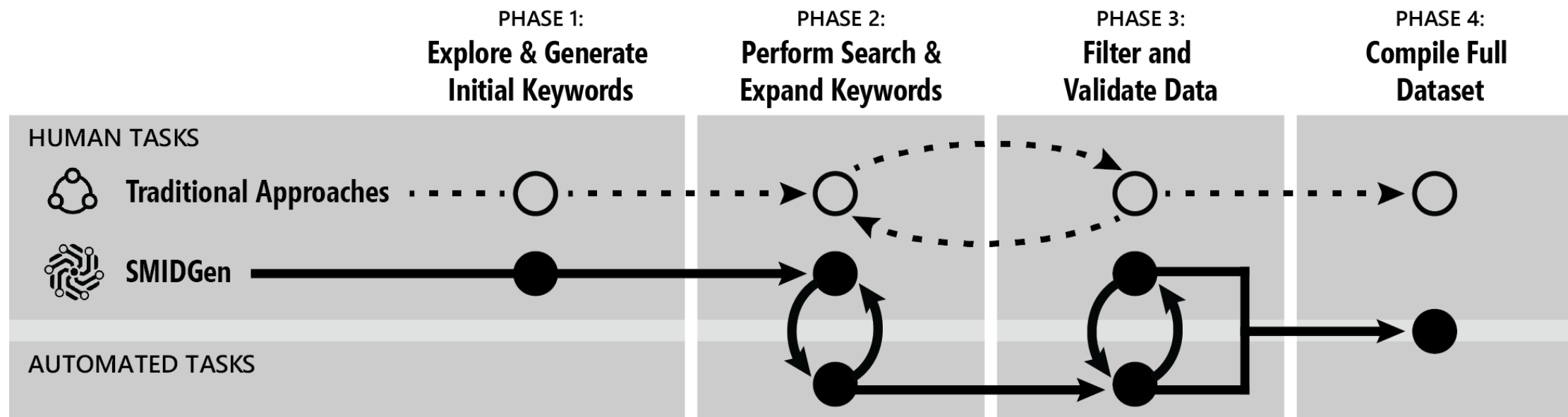
Relevance Classifier: Thermography



Topical Classifier: Everyday Use



STUDY METHOD: DATASET GENERATION



Phase 4: Randomly sample from resulting dataset.



STUDY METHOD: DATASET GENERATION

Topic Codes

Content Areas

($N=10$)

Sub-Topic Codes

Building and Urban Environments, Health and Wellness, Paranormal Investigations, Electronics and Software Projects, Recreational Outdoor Activities and Agriculture, Informal Exploration, Pollution Activism, Vehicles, Research, Security and Emergency Services

Misconceptions

($N=6$)

See Through Objects, Measure Air Temperature, Measure Gases, Faux Filters, Faux Thermal Imagers, Camera Operation Issues

Comments Containing Q/A

($N=4$)

Content Questions, Technical Specifications, Follow-up Request, Other

Average IRR of 0.75 (SD=0.27)



STUDY METHOD: DATASET GENERATION

Additional experiments and methodological decisions:

- How much manual labeling was required for accurate results?
- How well did query expansion work to expand the initial dataset?
- What other features might prove useful for classification?

SMIDGen: An Approach for Scalable, Mixed-Initiative Dataset Generation from Online Social Networks

Matthew Louis Mauriello¹, Cody Buntain², Brenna McNally²
Sapna Bagalkotkar¹, Samuel Kushnir¹, Jon E. Froehlich¹
Makeability Lab | Human-Computer Interaction Lab (HCIL)
Department of Computer Science¹, College of Information Studies²
University of Maryland, College Park
{mattm401, cbuntain, bmcnally}@umd.edu

ABSTRACT

Recent qualitative studies have begun using large amounts of Online Social Network (OSN) data to study how users interact with technologies. However, current approaches to dataset generation are manual, time-consuming, and can be difficult to reproduce. To address these issues, we introduce SMIDGen: a hybrid manual + computational approach for enhancing the replicability and scalability of data collection from OSNs to support qualitative research. We demonstrate how the SMIDGen approach integrates information retrieval (IR) and machine learning (ML) with human expertise through a case study focused on the collection of YouTube videos. Our findings show how SMIDGen surfaces data that manual searches might otherwise miss, increases the overall proportion of relevant data collected, and is robust against IR/ML algorithm selection.

Author Keywords

Qualitative data collection; mixed-initiative; social media; user-generated content; machine learning; query expansion

ACM Classification Keywords

H.5.m. Information interfaces and presentation (e.g., HCI): Miscellaneous.

INTRODUCTION

Online Social Networks (OSNs) such as *Twitter*, *YouTube*, and *reddit* have emerged as valuable data sources for qualitative studies of everyday interactions with technology [2,3,6,14]. By studying user-generated content, researchers get access to naturalistic data about end-users and populations that are otherwise challenging to observe [16]. However, modern OSNs generate millions of content pieces and hundreds of hours of video every minute [22]. Researchers face challenges related to scale, noise filtering [20], rapidly evolving vocabularies that hinder comprehensive searches [11], and restricted access to proprietary platforms (e.g., rate limits on queries) [10,19].

Permission to make digital or hard copies of all or part of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. Copyrights for components of this work owned by others than the HCIL must be honored. Abstracting with credit is permitted. To copy otherwise, or republish, to post on servers or to redistribute to lists, requires prior specific permission and/or a fee. Request permissions from mattm@cs.umd.edu.

Copyright © HCIL Tech Report (2018), College Park, Maryland, USA.
<https://hcil.umd.edu/publications/>

Typically, these challenges are addressed through time-intensive manual searches, often costing hundreds of researcher-hours [2,6], or focusing on small, downsampled datasets (e.g., 100 videos [3]) that risk missing insights or misrepresenting a domain or topic.

To assist researchers in constructing OSN-based datasets for large-scale qualitative analysis, we introduce *SMIDGen: A Scalable, Mixed-Initiative Dataset Generation* approach. SMIDGen combines algorithms in information retrieval (IR) and machine learning (ML) along with a traditional qualitative coding process to assist with data collection and an OSN and generating keywords to bootstrap data collection, (ii) computationally expanding these queries to increase domain/topic coverage, (iii) mixed-initiative data labeling and training to construct automated models, and (iv) applying these models at scale to generate a final dataset that is larger and more diverse as a result.

After describing each of these phases, we demonstrate their application and utility through a detailed use case on YouTube: studying non-professional “everyday uses” of thermal cameras. Our findings suggest that the automated query expansion in Phase 2 contributes new data that we would have otherwise missed, and the classification models from Phases 3 and 4 accurately identified domain and topic relevance. We also show that the SMIDGen approach is robust against algorithm selection, which facilitates implementation, and that one need not manually label an entire dataset to achieve performance enhancements. We close with a discussion of SMIDGen and OSN data collection highlighting key strengths, limitations, and suggestions for improving performance.

QUALITATIVE STUDIES OF OSN CONTENT

Research involving data from OSNs generally derives insights from quantitative analyses of word frequencies, network structures, and other measurable artifacts [9,13]. However, recent studies have demonstrated the value of harnessing user-generated content (e.g., videos, images) as a source of naturalistic data for large-scale qualitative research on how end-users interact with technologies [2,3,6,14]. The topic area



 **STUDY FINDINGS: QUALITATIVE CODING**

STUDY FINDINGS: QUALITATIVE CODING

Categories	Dataset (N=675)	Average Duration (SD)	Median Views	Contains Misconceptions	Q&A in Comment
Informal Exploration	46.5% (314)	2.28 (5.11)	507	9.8% (31/314)	27.7% (87/314)
Outdoor Recreation & Agriculture	16.1% (109)	3.24 (7.50)	807	0.9% (38/109)	34.8% (38/109)
Electronic or Software Project	11.9% (80)	3.03 (4.70)	368	1.2% (1/80)	28.7% (23/80)
Buildings and Urban Observations	11.1% (75)	3.06 (4.11)	351	4.0% (3/75)	24.0% (18/75)
Vehicles	6.5% (44)	1.90 (2.48)	822	0.0% (0/44)	27.2% (12/44)
Paranormal Investigations	2.8% (19)	4.30 (4.25)	2327	10.5% (2/19)	63.1% (12/19)
Emergency Applications	2.1% (14)	1.09 (1.05)	637	7.14% (1/14)	28.5% (4/14)
Health and Wellness	1.8% (12)	5.19 (7.49)	2116	0.0% (0/12)	0.3% (4/12)
Research	0.9% (6)	1.02 (0.80)	385	0.0% (0/6)	16.6% (1/6)
Pollution Activism	0.3% (2)	0.34 (0.03)	103	0.0% (0/2)	0.0% (0/2)

STUDY FINDINGS: QUALITATIVE CODING

Categories	Dataset (N=675)	Average Duration (SD)	Median Views	Contains Misconceptions	Q&A in Comment
Informal Exploration	46.5% (314)	2.28 (5.11)	507	9.8% (31/314)	27.7% (87/314)
Outdoor Recreation & Agriculture	16.1% (109)	3.24 (7.50)	807	0.9% (38/109)	34.8% (38/109)
Electronic or Software Project	11.9% (80)	3.03 (4.70)	368	1.2% (1/80)	28.7% (23/80)
Buildings and Urban Observations	11.1% (75)	3.06 (4.11)	351	4.0% (3/75)	24.0% (18/75)
Vehicles	6.5% (44)	1.90 (2.48)	822	0.0% (0/44)	27.2% (12/44)
Paranormal Investigations	2.8% (19)	4.30 (4.25)	2327	10.5% (2/19)	63.1% (12/19)
Emergency Applications	2.1% (14)	1.09 (1.05)	637	7.14% (1/14)	28.5% (4/14)
Health and Wellness	1.8% (12)	5.19 (7.49)	2116	0.0% (0/12)	0.3% (4/12)
Research	0.9% (6)	1.02 (0.80)	385	0.0% (0/6)	16.6% (1/6)
Pollution Activism	0.3% (2)	0.34 (0.03)	103	0.0% (0/2)	0.0% (0/2)

STUDY FINDINGS: QUALITATIVE CODING

Categories	Dataset (N=675)	Average Duration (SD)	Median Views	Contains Misconceptions	Q&A in Comment
Informal Exploration	46.5% (314)	2.28 (5.11)	507	9.8% (31/314)	27.7% (87/314)
Outdoor Recreation & Agriculture	16.1% (109)	3.24 (7.50)	807	0.9% (38/109)	34.8% (38/109)
Electronic or Software Project	11.9% (80)	3.03 (4.70)	368	1.2% (1/80)	28.7% (23/80)
Buildings and Urban Observations	11.1% (75)	3.06 (4.11)	351	4.0% (3/75)	24.0% (18/75)
Vehicles	6.5% (44)	1.90 (2.48)	822	0.0% (0/44)	27.2% (12/44)
Paranormal Investigations	2.8% (19)	4.30 (4.25)	2327	10.5% (2/19)	63.1% (12/19)
Emergency Applications	2.1% (14)	1.09 (1.05)	637	7.14% (1/14)	28.5% (4/14)
Health and Wellness	1.8% (12)	5.19 (7.49)	2116	0.0% (0/12)	0.3% (4/12)
Research	0.9% (6)	1.02 (0.80)	385	0.0% (0/6)	16.6% (1/6)
Pollution Activism	0.3% (2)	0.34 (0.03)	103	0.0% (0/2)	0.0% (0/2)

STUDY FINDINGS: QUALITATIVE CODING

Categories	Dataset (N=675)	Average Duration (SD)	Median Views	Contains Misconceptions	Q&A in Comment
Informal Exploration	46.5% (314)	2.28 (5.11)	507	9.8% (31/314)	27.7% (87/314)
Outdoor Recreation & Agriculture	16.1% (109)	3.24 (7.50)	807	0.9% (38/109)	34.8% (38/109)
Electronic or Software Project	11.9% (80)	3.03 (4.70)	368	1.2% (1/80)	28.7% (23/80)
Buildings and Urban Observations	11.1% (75)	3.06 (4.11)	351	4.0% (3/75)	24.0% (18/75)
Vehicles	6.5% (44)	1.90 (2.48)	822	0.0% (0/44)	27.2% (12/44)
Paranormal Investigations	2.8% (19)	4.30 (4.25)	2327	10.5% (2/19)	63.1% (12/19)
Emergency Applications	2.1% (14)	1.09 (1.05)	637	7.14% (1/14)	28.5% (4/14)
Health and Wellness	1.8% (12)	5.19 (7.49)	2116	0.0% (0/12)	0.3% (4/12)
Research	0.9% (6)	1.02 (0.80)	385	0.0% (0/6)	16.6% (1/6)
Pollution Activism	0.3% (2)	0.34 (0.03)	103	0.0% (0/2)	0.0% (0/2)

STUDY FINDINGS: QUALITATIVE CODING



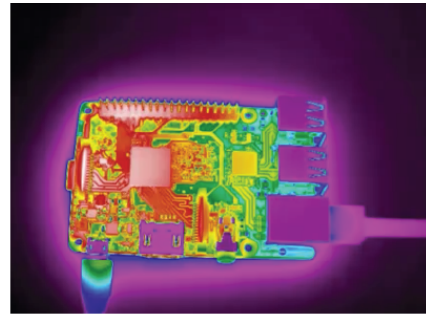
Informal Exploration (46.5%)



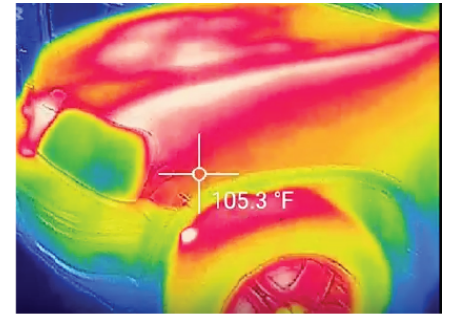
Outdoor Recreation & Agriculture (16.1%)



Buildings & Urban Environments (11.1%)



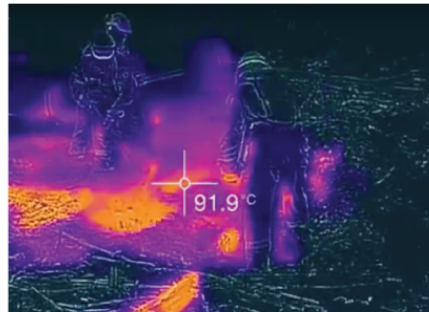
Small Electronics (11.9%)



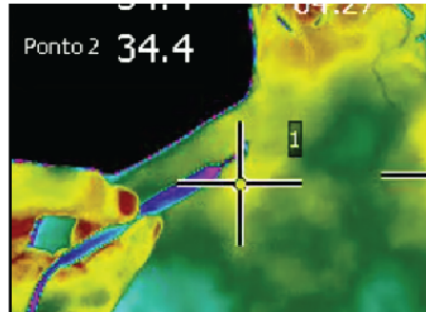
Vehicles (6.5%)



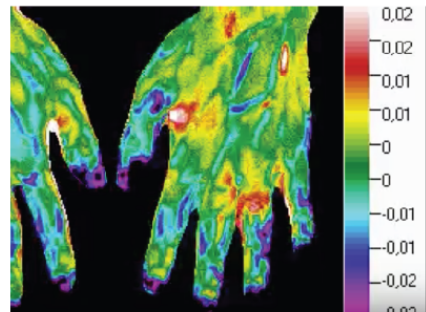
Paranormal Investigations (2.8%)



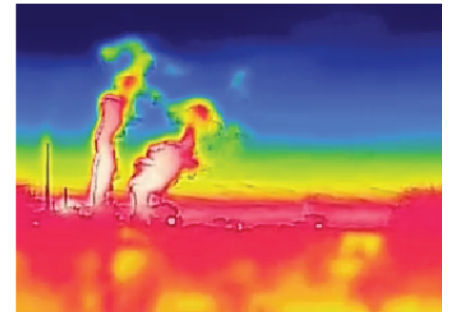
Emergency Applications (2.1%)



Health and Wellness (1.8%)

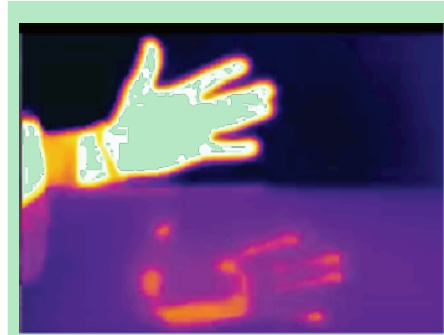


Research (0.9%)



Pollution Activism (0.3%)

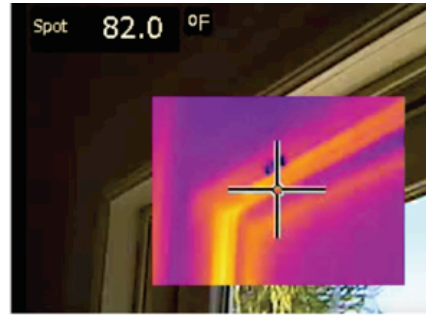
STUDY FINDINGS: QUALITATIVE CODING



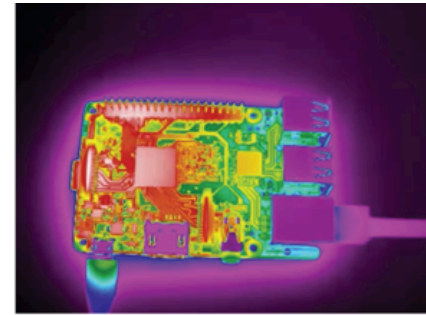
Informal Exploration (46.5%)



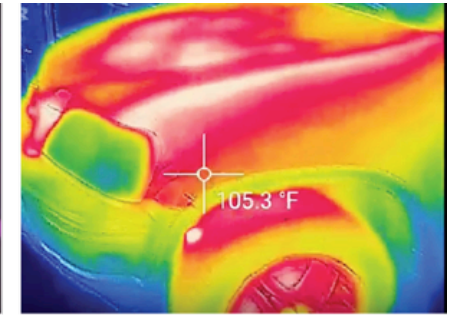
Outdoor Recreation & Agriculture (16.1%)



Buildings & Urban Environments (11.1%)



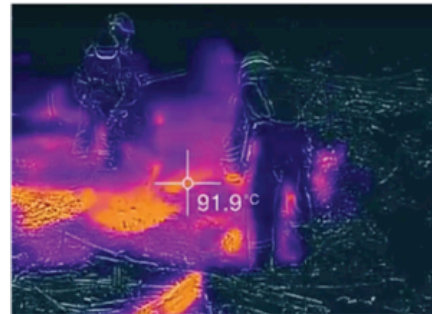
Small Electronics (11.9%)



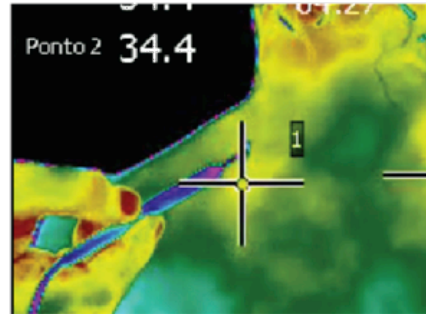
Vehicles (6.5%)



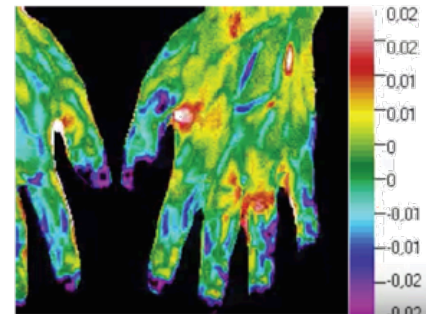
Paranormal Investigations (2.8%)



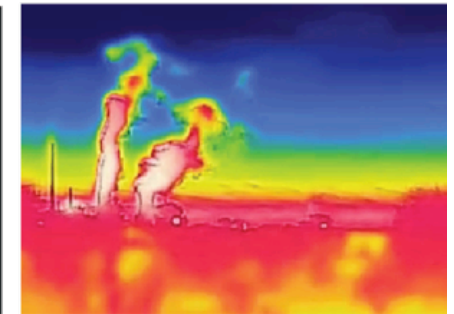
Emergency Applications (2.1%)



Health and Wellness (1.8%)



Research (0.9%)



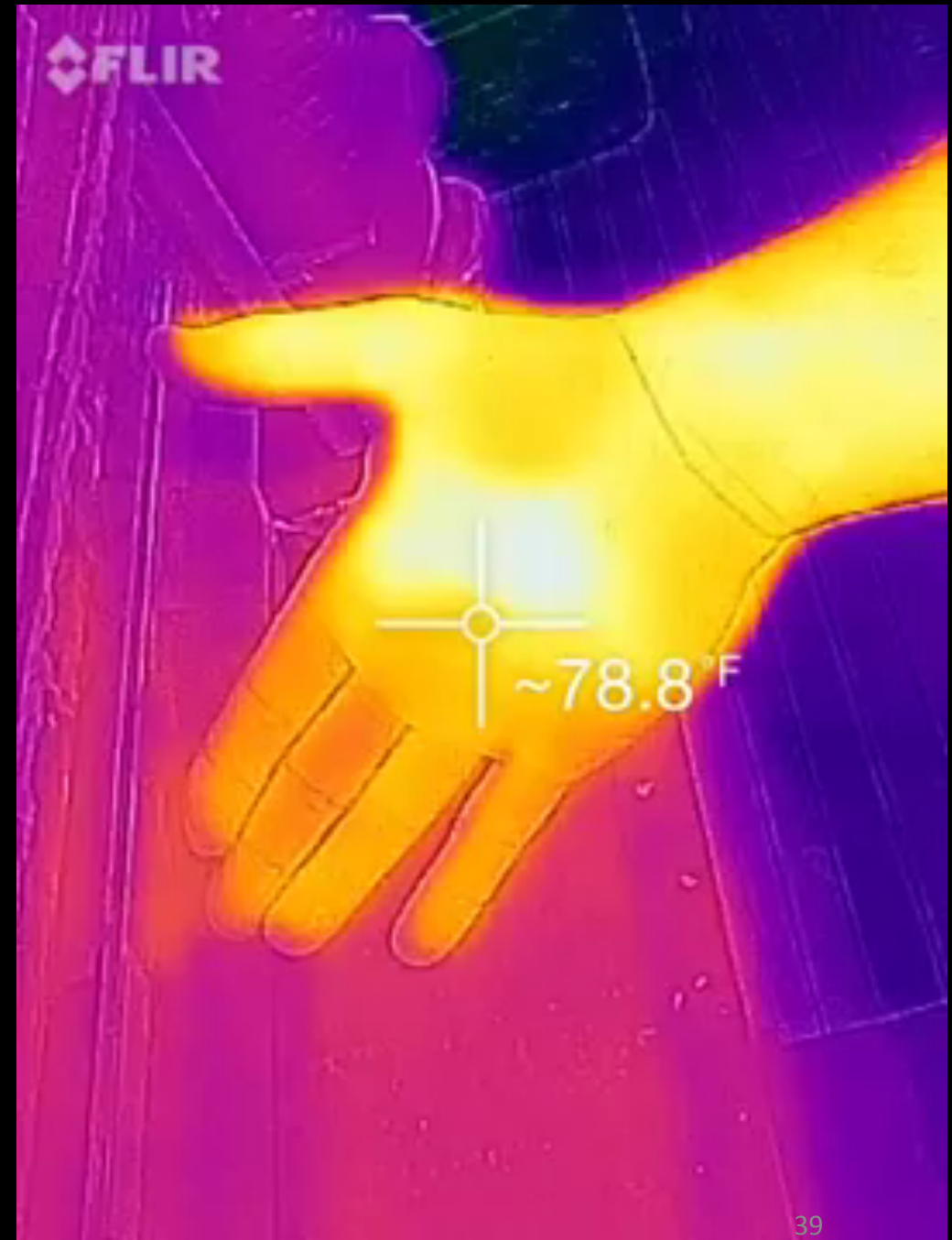
Pollution Activism (0.3%)

“Can a Thermal Camera See Through water?”

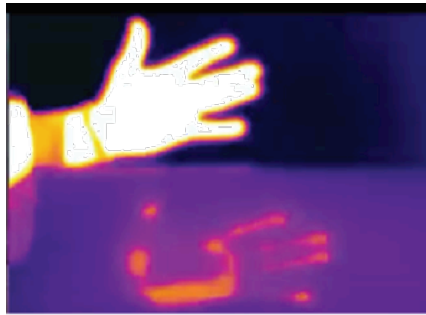
“I’m going to dip my hand down into the aquarium, right into the water, and let’s see what happens. I’m going to **calibrate the camera first.**

(Dips hand in aquarium.)

Yeah the surface of the water really reflects the heat away. But we can actually see my hand is heating the very surface of the water. [...] So yeah, the thermal camera doesn’t see through water very well, **but it is sensitive enough that you can** actually see my hand warming up the water. **Pretty cool.**”



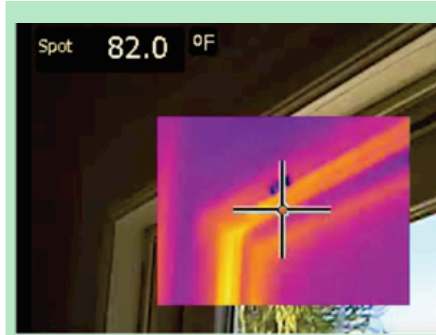
STUDY FINDINGS: QUALITATIVE CODING



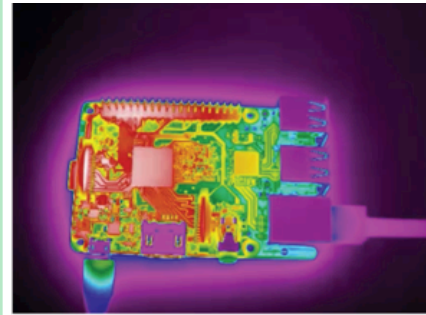
Informal Exploration (46.5%)



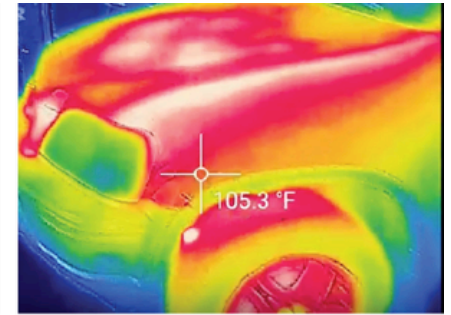
Outdoor Recreation & Agriculture (16.1%)



Buildings & Urban Environments (11.1%)



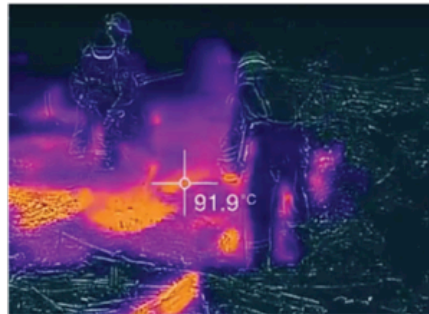
Small Electronics (11.9%)



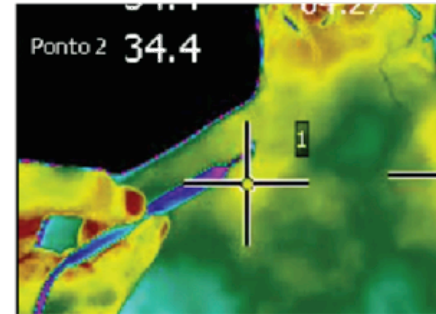
Vehicles (6.5%)



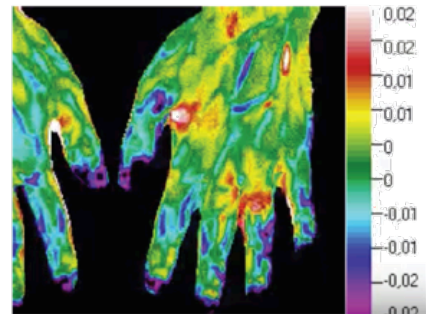
Paranormal Investigations (2.8%)



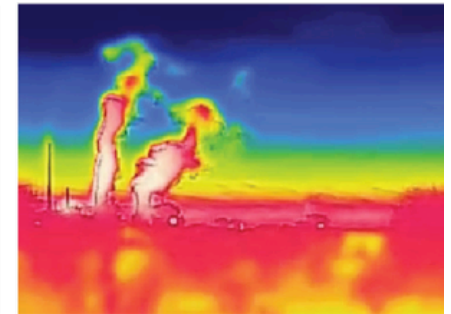
Emergency Applications (2.1%)



Health and Wellness (1.8%)



Research (0.9%)



Pollution Activism (0.3%)

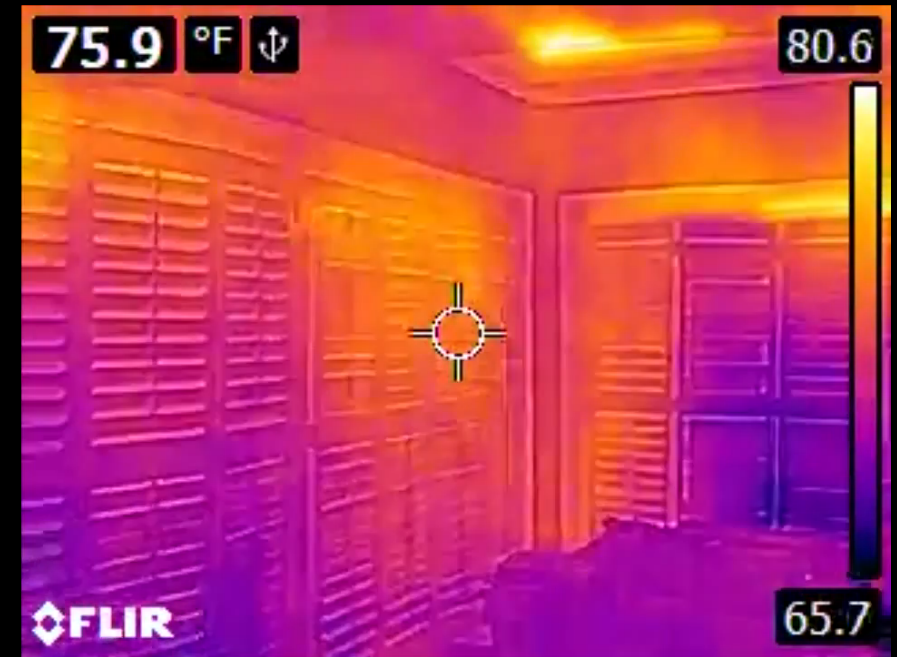
“DIY Home Energy Audit with an IR Camera”

“Now, something of great interest...and these are the types of things that are really cool to discover when you’re doing these types of audits.

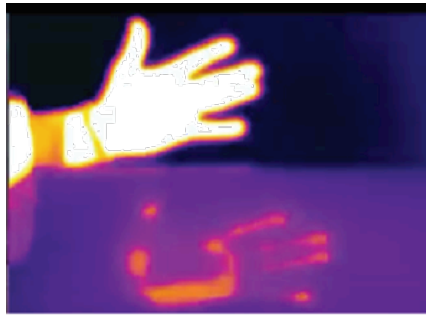
Here in the ceiling, we can see areas that are significantly warmer than the areas around them. **Sometimes this is bleed-through from the heat coming from the windows.**

(left corner)

This, however, indicates that the insulation does not cover all the way to the corner of the house. So, we’re missing some insulation here.”



STUDY FINDINGS: QUALITATIVE CODING



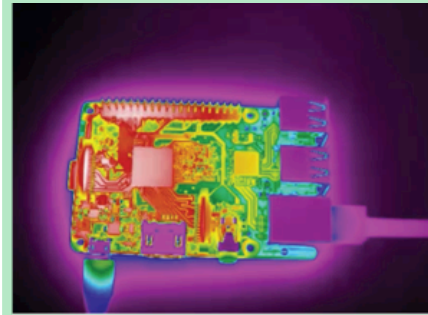
Informal Exploration (46.5%)



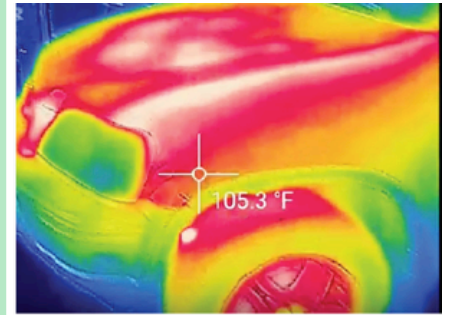
Outdoor Recreation & Agriculture (16.1%)



Buildings & Urban Environments (11.1%)



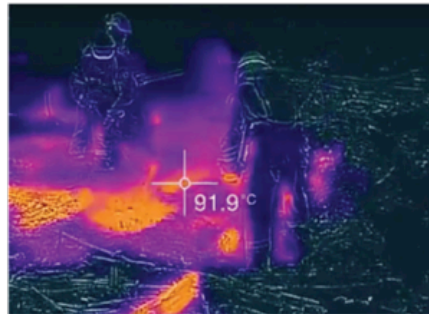
Small Electronics (11.9%)



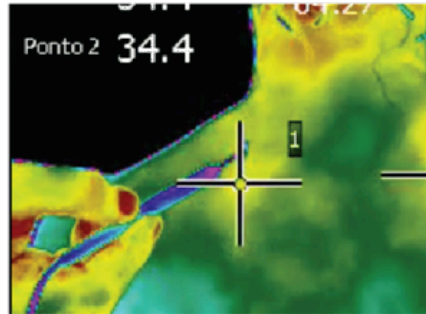
Vehicles (6.5%)



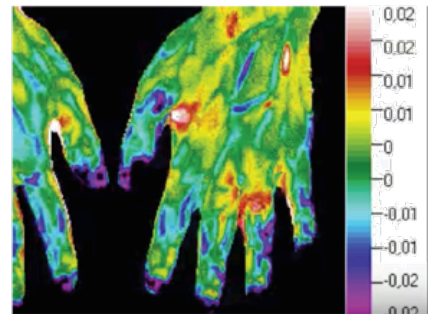
Paranormal Investigations (2.8%)



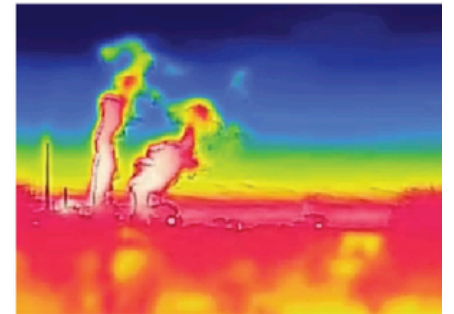
Emergency Applications (2.1%)



Health and Wellness (1.8%)



Research (0.9%)



Pollution Activism (0.3%)

"Raspberry Pi 3 Heat & TORTURE Test"

"I set up the i7 to compensate for the emissivity for the chip itself as well as the apparent reflective temperature... **this should ensure accurate readings...**"

(Begins stress test)

"The temperature spikes up quite quickly and when it hits the 80°C mark it starts to throttle the speed..."



STUDY FINDINGS: MISCONCEPTIONS

Only 36 of 675 (5.6%) of videos contained misconceptions about thermography.

- 31% - Could image/measure gases (e.g., flatulence)
- 21% - Could directly measure air temperature (vs surface temperature)

STUDY FINDINGS: MISCONCEPTIONS

Only 36 of 675 (5.6%) of videos contained misconceptions about thermography.

- 31% - Could image/measure gases (e.g., flatulence)
- 21% - Could directly measure air temperature (vs surface temperature)
- 14% - Could “see through” walls or clothing
- 11% - Impact of thermal reflectivity (e.g., making it difficult to image glass)
- 5% - How to use specific features

STUDY FINDINGS: COMMENT THREADS

Question Type	Number Asked	Number Answered	Who Responded		
			Original Poster	Other Poster	Both
Technical Specification	41.9% (153/365)	53.6% (82/153)	75.6% (62/82)	12.2% (10/82)	12.2% (10/82)
Content	29.9% (109/365)	58.7% (64/109)	62.5% (40/64)	12.5% (8/64)	25.0% (16/64)
Other	19.5% (71/365)	71.8% (51/71)	55.9% (28/51)	21.6% (11/51)	22.5% (12/51)
Follow-Up Request	8.8% (32/365)	50.0% (16/32)	62.5% (10/16)	18.7% (3/16)	18.7% (3/16)



STUDY METHOD: TWO-PART STUDY

Part One:
Dataset Generation &
Qualitative Coding

YouTube Thermography Survey

Experience on YouTube

Here, we would like to discuss your experience making videos featuring thermographic content for YouTube.

12. What types of thermal videos have you uploaded to YouTube?

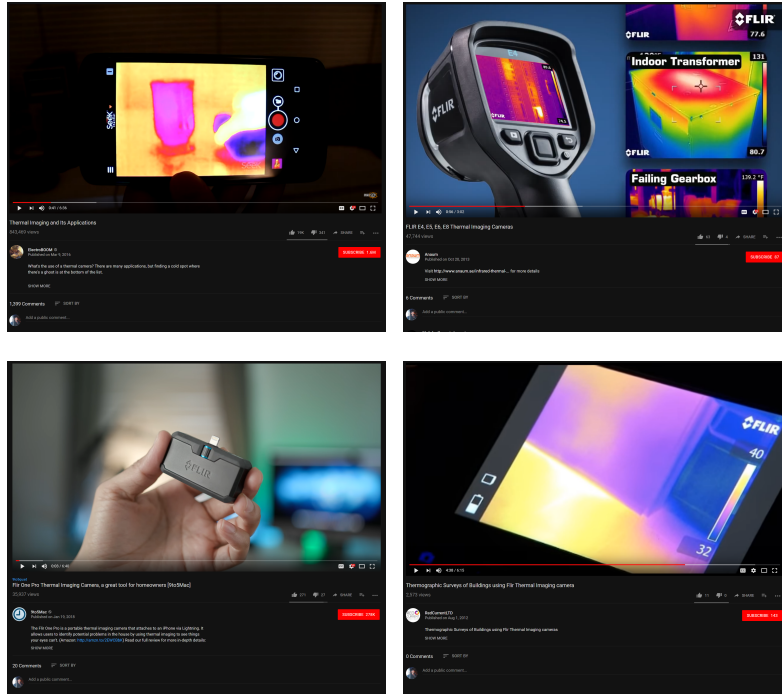
- Product Review (i.e., videos that focus on reviewing a thermal camera and its specifications)
- Unboxing (i.e., videos that focus on taking a thermal camera out of its box for the first time)
- Personal Experiments or Play (i.e., videos posted "for fun")
- Wildlife or Nighttime Observation
- Educational, Instructional, or Demonstration Video (i.e., videos designed to educate the viewer)
- Advertisement or Promotion of a Product or Service
- Other (please specify)

13. Why do you upload and share your thermographic videos? Please explain.

Part Two:
Online Survey of
Content Creators



STUDY METHOD: TWO-PART STUDY



Part One:
Dataset Generation &
Qualitative Coding



YouTube Thermography Survey

Experience on YouTube

Here, we would like to discuss your experience making videos featuring thermographic content for YouTube.

12. What types of thermal videos have you uploaded to YouTube?

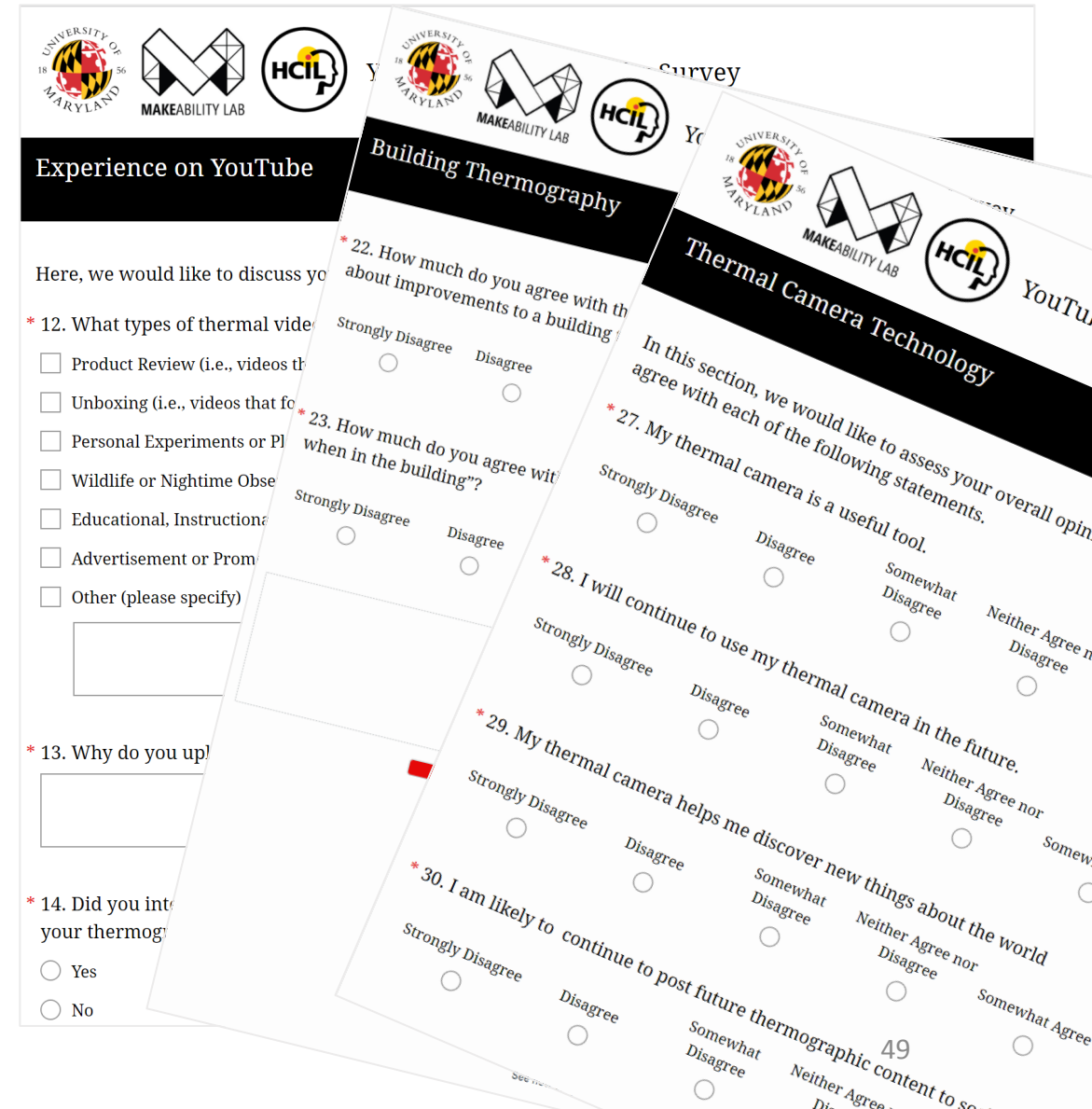
- Product Review (i.e., videos that focus on reviewing a thermal camera and its specifications)
- Unboxing (i.e., videos that focus on taking a thermal camera out of its box for the first time)
- Personal Experiments or Play (i.e., videos posted "for fun")
- Wildlife or Nighttime Observation
- Educational, Instructional, or Demonstration Video (i.e., videos designed to educate the viewer)
- Advertisement or Promotion of a Product or Service
- Other (please specify)

13. Why do you upload and share your thermographic videos? Please explain.

Part Two:
Online Survey of
Content Creators

STUDY METHOD: ONLINE SURVEY

- Content creators with videos in our $n=1000$ random sample were sent requests to participate
- 79 content creators responded (7.7% response rate)
- 48 respondents identified as non-professionals (61%)



The image shows a collage of overlapping survey pages. The top page is titled "Experience on YouTube" and contains the following text: "Here, we would like to discuss your experience with thermal camera content on YouTube." Below this is question 12: "What types of thermal video content do you watch on YouTube?" with five radio button options: "Product Review (i.e., videos that focus on a specific product)", "Unboxing (i.e., videos that focus on opening a product)", "Personal Experiments or Projects", "Wildlife or Nighttime Observations", "Educational, Instructional", "Advertisement or Promotional", and "Other (please specify)". Below the options is a text input field.

The middle page is titled "Building Thermography" and contains question 22: "How much do you agree with the statement 'Thermal camera technology is useful for identifying building improvements'?" with two radio button options: "Strongly Disagree" and "Disagree". Below this is question 23: "How much do you agree with the statement 'Thermal camera technology is useful for identifying building problems'?" with two radio button options: "Strongly Disagree" and "Disagree".

The bottom page is titled "Thermal Camera Technology" and contains question 27: "My thermal camera is a useful tool." with three radio button options: "Strongly Disagree", "Disagree", and "Somewhat Disagree". Below this is question 28: "I will continue to use my thermal camera in the future." with four radio button options: "Strongly Disagree", "Disagree", "Somewhat Disagree", and "Neither Agree nor Disagree". Below this is question 29: "My thermal camera helps me discover new things about the world." with four radio button options: "Strongly Disagree", "Disagree", "Somewhat Disagree", and "Neither Agree nor Disagree". Below this is question 30: "I am likely to continue to post future thermographic content to social media." with four radio button options: "Strongly Disagree", "Disagree", "Somewhat Disagree", and "Neither Agree nor Disagree".



Camera Ownership

52%

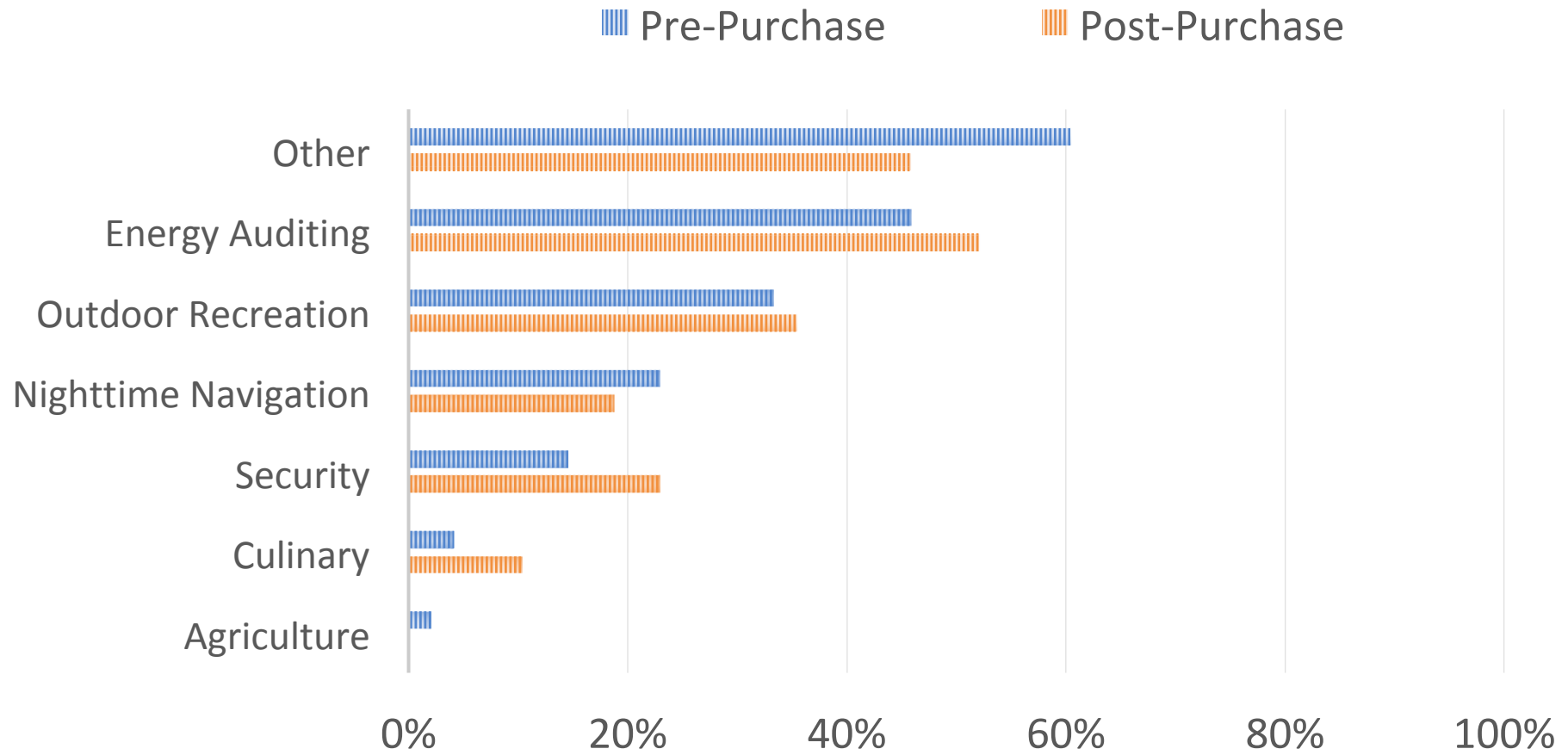
(N=25) reported owning smartphone-based thermal camera attachments.

Others reported using:

- Standalone Handhelds (16%)
- Integrated directly with smartphones (4%)



STUDY FINDINGS: REASONS FOR ACQUIRING & USING THERMAL CAMERAS





Attitudes on Utility

97%

($N=46$) thought their thermal camera was a useful tool that helped them learn and discover.

Most believed they:

- Would continue to use their thermal cameras
- Would continue to post content to YouTube

Reasons for Posting

46%

(N=22) posted videos to YouTube to directly engage with the YouTube community about thermal cameras.

Others reported:

- For "Fun"
- Wanting to share with friends and family
- "Because I can"



Reactions to Posting

50%

($N=24$) reported interacting with other YouTube users online.

Interactions were beneficial in some way:

- Intrinsically valuable
- Good for getting information or feedback
- Exploring new uses





CONCLUSIONS: DISCUSSION

Like previous work, we found that found that **user-generated videos offered** an otherwise inaccessible **window into user behavior with an emerging technology**.

In particular, **novice users** expressed positive attitudes toward thermal cameras and **performed diverse activities** ranging from imaging pets and beverages to investigating electrical failures and home improvements.

And, contrary to previous work, we found that **users successfully investigated technological limitations and largely correctly interpreted their data**.



CONCLUSIONS: DESIGN RECOMMENDATIONS

- Provide contextually relevant information
- Encourage exploration
- Anticipate and prevent misconceptions
- Enable social supports



CONCLUSIONS: LIMITATIONS

- Video analysis is limited to the YouTube community
- Videos in our dataset likely represent the most interested non-professional thermal camera users
- Survey results limited by self-selection bias



CONCLUSIONS: RESEARCH OUTCOMES

- **Characterizations of the common thermal camera uses** and adoption patterns of novice end-users
- **A manual+computational approach to sampling** user-generated content from OSNs (specifically YouTube) for qualitative analysis
- **Four design recommendations** to help promote technical understanding and proper use.

A Large-Scale Analysis of YouTube Videos Depicting Everyday Thermal Camera Use

MobileHCI 2018 | September 5th

Matthew Louis Mauriello
@mattm401

Brenna McNally
Cody Buntain
Sapna Bagalkotkar
Samuel Kushnir
Jon E. Froehlich

